

# SANDBRIDGE BEACH

2015 SOS "SECRETS OF SANDBRIDGE"

Your vacation guide filled with important information.



(757) 426-6200

**Siebert REALTY**

[www.siebert-realty.com](http://www.siebert-realty.com)

The Beach People

Rental..... (757) 426-6200  
Service..... (757) 426-6214  
Housekeeping..... (757) 426-6215  
Sales..... (757) 426-6216

Toll Free: (877) 422-2200



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to visit our website.

# Welcome to SANDBRIDGE BEACH

From the entire staff at Siebert Realty, we welcome you to beautiful Sandbridge Beach.

To help make your stay more enjoyable, this Secrets of Sandbridge Guide will answer any questions you might have.

Learn more about:

- Where to find the best restaurants & attractions
- Area beaches, boating and fishing
- How to troubleshoot a small maintenance problem

*Our SOS Guide has all the answers!*

Our office hours are 9 am to 5 pm, 7 days a week from Memorial Day-Labor Day. Open 6 days a week (closed Sundays) from mid September- late May.

Office closes for Easter Sunday, Thanksgiving (Thursday & Friday), Christmas Eve & Day, and New Year's Eve & Day.

601 Sandbridge Road, Virginia Beach, VA 23456

**This book will enrich your vacation and help to make it as trouble-free and memorable as possible.**

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Report housekeeping issues by calling (757) 426-6215.  
Please wait at least 24 hours before reporting a refrigeration or air conditioning problem.

**Trash is collected EVERY Tuesday year round.** SATURDAY pickup is scheduled from Mid-May to Mid-September.

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**Call Siebert Realty if you have any questions or need assistance.**  
Local: (757) 426-6200  
Toll Free: (877) 422-2200  
Fax: (757) 426-6212



## Check For Cleanliness

Once you arrive at your Sandbridge home, we know you'll want to "hit the beach!" But before you do... take a few moments to look around your home to make sure everything is in order and cleaned to your satisfaction. If it is not, call our **Housekeeping Department at (757) 426-6215** and let us know on your check-in day. Our housekeeping crews are standing by to make sure your vacation starts off properly!

## Rental Phone Number

Your property's phone number can be found on your Welcome Check-In Packet. You may have received notice of your phone number prior to your arrival; however, phone numbers can unexpectedly change (when properties are sold to new owners).

## Air Conditioning

Please wait at least 24 hours before reporting an air conditioning problem. *Additional information is available on page 8.*

## Rental Equipment

Summer deliveries are made throughout the day up until 7 pm on Saturdays. For last minute orders, call **Moneysworth at (757) 468-3999**.

## Refrigerator

Please wait at least 24 hours before reporting a refrigeration problem. Due to cleaning on your check-in day, the refrigerator has been open for an extended period of time, so it may need time to cool back down. Try not to block the vents that circulate the cool air. Do not overload.

## After Hours Problems

If you have a maintenance concern that occurs "after hours," **PLEASE WAIT** to place your call until the next morning after 9 am. Our After Hours Emergency Service is in place only until 11 pm and is for Dire Emergencies Only that threaten life or property. Non emergency calls will be handled the next day. We greatly appreciate your consideration with our after hours service. **Call 911 immediately in the event of fire or medical emergency.**

## Keys

Try to keep your keys with you at all times. If you lock yourself out of your home "after hours," you will incur a \$20 fee payable when you're met at the office by a Siebert Realty employee, or a \$30 fee if keys must be delivered to the home. Key service is available until 11 pm.



## Trash Collection \*Important\*

Trash is collected EVERY Tuesday year round and should be placed at the street Monday evening. SATURDAY pickup is scheduled from Mid-May to Mid-September. All trash must be placed INSIDE the large black containers. No bagged trash outside the container will be picked up; however, if you have excessive trash, call Siebert Realty Services Department for pickup. Containers are to be taken to the street with the **HANDLE ON THE CAN FACING THE FRONT OF THE HOUSE (container will open on streetside)** and must be out by the street Monday and Friday evenings. Due to City Regulations, containers must be brought back to the house as soon as possible after being emptied. Making sure your trash is picked up on Saturday is very important to ensure a clean unit for the next guests checking in.

## Check Out Time is Before 10 am

Your prompt departure is appreciated and allows house-keeping sufficient time to prepare for the next family checking into your rental unit. Late check-outs are subject to an additional night's lodging fee.

**Please make sure the following is done prior to your departure:**

- Place all trash in the Black Container and all recycling in Blue Container & take to the street Friday night (Mid-May to Mid-September). See collection schedule on previous page.
- Leave rental in an orderly condition. Wash and put away all pots, pans, dishes, glasses, etc.
- Clean/scrape BBQ Grill. (Do not empty hot coals).
- If your rental included sheets and towels, or if you rented them, please remove them from the bed, put them in the container provided by Moneysworth and place them by the front door.
- Close and lock all windows and doors.
- Return all keys to the Siebert Realty office.
- If you leave early (before our office opens), simply drop the keys off in the box in our 24 hour lobby.

## Linens and Rental Equipment

Remove sheets and pillowcases from the bed and put them in the black containers provided-along with towels-and leave outside the front door. Other rental equipment from Moneysworth will also be picked up on your check-out day. **Note: Black containers may be delivered on Friday night with fresh linens for incoming guests.**

## Traffic Driving Home

The Hampton Roads Bridge Tunnel is heavily traveled and you may experience delays during the summer. You may want to use the Monitor-Merrimac Tunnel if traveling NORTH (Rte 664 from Rte 64). Ask for a free map during your stay. **Buckle up, drive safely, and please visit us again soon!**

## Food Donations

Upon your departure, if you have any leftover canned or unopened dry foods you wish to donate to a local food pantry, please bring them to the Siebert Realty office. We will make sure they are delivered to those in need.

## Email Guest Survey

We are always looking to improve, and your input is very important to us and our property owners. Please follow the link for our guest survey in the email we send you following your departure.

## Recycling Collection \*Important\*

A Saturday recycling pickup is scheduled from Mid-May to Mid-September. Recycling is collected EVERY OTHER Tuesday year round. Please check your check-in packet for pickup dates. Blue Recycling Containers are to be taken to the street with the **HANDLE ON THE CAN FACING THE FRONT OF THE HOUSE (container will open on street side)** and must be out by the street Friday evenings (and Monday, if applicable).

## Items that can be recycled:

### Paper

- Clean newspaper
- Broken down cardboard boxes
- Chipboard, such as cereal boxes
- Mail including catalogs/magazines
- Paper grocery bags

### Glass

Clear, green, and brown glass bottles and jars (Remove/discard lids)

### Plastic

The only type of plastic which is acceptable for recycling are bottles with a neck and spout (Remove/discard lids)

### Metals

Aluminum, steel/tin food, and beverage cans (Rinse or wipe out cans and bottles)

## Items that cannot be recycled:

- Household Garbage
- Waxed Cardboard (frozen food boxes)
- Juice Boxes/Milk Cartons
- Food Containers (like pizza boxes)
- Yard Waste (grass, leaves or branches)
- Plastic Bags, Plastic Toys, Plastic Pools,
- Plastic Motor Oil Containers
- Ceramic or Ovenware Dishes
- Bottle Caps or Lids
- Styrofoam/Packing Peanuts

## Book for Next Year!

As a courtesy to our repeat guests, if you have a confirmed reservation (with 50% paid) for the current year, you may call and reserve the same property and week for next year at any time prior to June 1st.

Beginning June 1st, on a first come-first serve basis, you can place an "early reservation" for any property for next year. You have the option of either paying a holding fee (to hold your reservation until September - fee applied to rent), pay a 50% deposit to confirm the reservation, or take advantage of our Vaca-Lay-Away payment option.



# RENTAL POLICIES

## Be Kind To Your Neighbors

Sandbridge Beach is a peaceful family community enjoyed by both vacationers and year round residents. Be mindful of loud noises that may disturb your surrounding neighbors. Property occupancy (*at anytime, for any reason*) is limited to the number of persons as noted in the unit description.

## Grilling/Fireplaces

Do not grill on wooden decks. All grilling should be done on the ground level of your rental home. Never use charcoal in Gas Grills. Remember...guests are responsible for cleaning/scraping BBQ grills before departure (*do not empty hot coals*). Please refrain from using fireplaces June - September or in high wind conditions.

## Lost & Found

Neither Owner nor Agent are responsible for items left at the property by guests. Be sure to double check for all personal items before departure. **A minimum \$30 fee will be required to return by mail any items left in property.** Unclaimed items will be donated to charities after 30 days.

## Occupancy/Parking

Occupancy at anytime, for any reason, is limited to the number of persons (*including children*) as described in the property description (*exception - three years old & under*). RV's are not permitted to be parked at rental properties. **For site availability at Outdoor Resorts, call (757) 721-2020.**

## Locked Owner Closets

Many of our homeowners have a locked "Owner Closet" for their own personal use. They are not to be tampered with or opened under any circumstances.

## New Construction

If your rental cottage is near new construction, please be understanding. Siebert will do everything possible to contact the contractor concerning noise, start times, etc.; however, if there's a problem, no refunds or moves will be made.

## Family Groups Only

We are instructed by our owners to rent to Family Groups Only. Fraternal, sorority, student, or single groups are asked not to apply for accommodations. Sandbridge Beach is a family-oriented community; therefore, house parties are absolutely prohibited, and occupancy is limited to the number of persons (at all times) as noted in the house description. **The leaseholder must be at least 24 years old and understand that he/she must personally occupy the property for the entire period.** Misrepresentation, house parties, or exceeding the house limit will result in guests being asked to immediately vacate the property without refund.

## Individual Units

Every rental unit is privately owned and reflects each owner's personal taste. Rental rates are usually based on location, amenities and quality of furnishings. Property is represented by Siebert Realty as realistically as possible with regards to space, physical condition and comparisons. We advise you to view interior photos at [www.siebert-realty.com](http://www.siebert-realty.com) if you have specific personal requirements or are concerned with quality, as we will be unable to make substitutions or refunds upon arrival.

## Inclement Weather

Tune into the Weather Channel 24 or local news station for updates. No refunds are given for inclement weather, including hurricanes; however, there is a **Travel Insurance Plan** available and highly recommended.

## Coastal Information

Seawalls or Bulkheads are built on the east side of many oceanfront homes for protection against severe coastal storms. Not all oceanfront properties have private beach access. Public city access stairs are available for guest use every 4 or 5 houses along the beach (where beach conditions allow) if private stairs are not available. Due to changing coastal conditions, Siebert Realty cannot guarantee the size or condition of beach, seawall, public access stairs, or owner's private stairs to beach at any given time.

## Telephone Service

A long distance block (*preventing you from direct dialing*) has been placed on most rental property phones; however, all local and 1-800 number calls are free.

## Fax

Faxes may be sent from or to our Siebert Realty office. Siebert's fax: (757) 426-6212.

## Mailboxes

Most of our vacation homes do not have a private mailbox. If your rental does not, simply bring any letters or postcards to our office for mailing. UPS and FedEx services are also available.

## Maintenance

All equipment in each unit should be in working order. Please report any inoperative equipment to our office promptly. We will make every effort to have repairs made as soon as possible. Owner and Agent shall have the right to inspect and make repairs during the rental period. No reduction of rent, rebate, or refund will be issued for any mechanical failure of air conditioning, major or minor appliances, public utility interruptions, guest dissatisfaction, or for errors in brochure, website, and/or lease including changes made by Owner in bedding, furnishings, equipment, etc.

## Errors

Descriptions, rates and property amenities listed in the rental brochure, website, and/or rental agreement are subject to change without notice. Omissions, additions, or errors as well as changes in property bedding, furnishings, equipment, etc. may occur.

## Unforeseen Circumstances

If your property becomes unavailable, Siebert Realty reserves the right to move you to a comparable property. Every effort will be made to place you in a property that has a comparable location, accommodates the same number of persons, and is within the same price range; however, we cannot guarantee availability or comparability of other properties. Owner and Agent are not liable for any acts of God (nature) that would prohibit or limit the use of the property.

## Rental Equipment

All properties are fully furnished except for soap, paper products, linens and towels (*unless linens and towels are provided as an advertised amenity*). There will be pillows, bedspreads and mattress pads on all beds; however, many properties do not provide extra blankets. Sheets, pillowcases, towels & washcloths are available to rent from **Moneysworth Rentals**, as well as baby and beach equipment, kayaks, bikes, grills, etc. Call (757) 468-3999 or (800) 662-2122 for equipment availability guaranteed with advance notice. For your convenience, property package prices for sheets & towels are listed on our website. Package prices are subject to change if property bedding and/or limit changes.



## Hot Tubs/ Pools

For health reasons, and for your family's safety, all Hot Tubs and Pools will be cleaned and treated before each weekly guest. It may take up to 24 hours for the Hot Tub to re-heat to the desired temperature upon your arrival. For your safety, do not allow children under 5 years of age in the hot tub and abide by all rules posted by Hot Tubs and Pools.



## Pets

No pets are allowed without Agent's specific approval in advance and pet fee paid. Any unauthorized pet on premises shall result in automatic forfeiture of all monies paid and immediate eviction without refund. Authorized pets must be kept on premises. From the Friday before Memorial Day through Labor Day weekend, pets are only allowed on the beach (on a leash) **BEFORE 10 am and AFTER 6 pm**. Please clean/scoop up any "messes" your pet makes on the beach. **Pets are not permitted in any of our condos.**

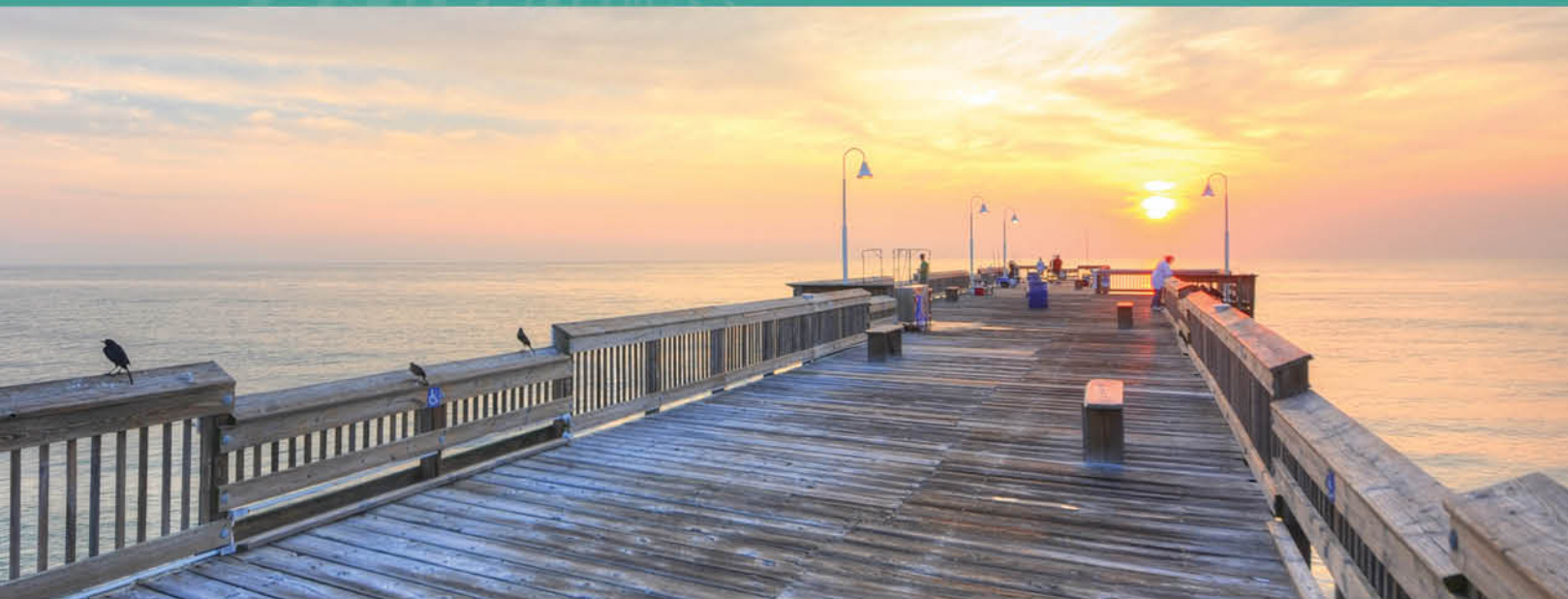


## Pool Rules

If you are renting a property with a pool, abide by the Pool Rules that are posted at each rental property. We ask that you keep loud pool noises down that may disturb neighbors (*especially during evening hours*). Please turn off exterior pool lighting by 10 pm.



# BEACH INFORMATION



## Beach Rules

Driving on the beach, bonfires, glass containers and/or alcoholic beverages, and fireworks are not permitted by Virginia Beach City Ordinances. Swimmers always have the right-of-way over surfers. For your own safety, it is unlawful to swim more than 50 yards from shore. Keep our beaches clean by doing your share to remove your litter before leaving the beach.

Virginia Beach does not allow personal items to be left on the beach unattended at any time. City employees will be removing and disposing of these items daily. These items include, but are not limited to, tents or canopy structures, chairs, umbrellas, coolers, boats, surfboards, and personal items. These items will need to be taken off the beach daily to avoid removal. Replacement cost of locally leased beach equipment that is taken by the city in this manner will be the responsibility of the leasee.

## Parking at Sandbridge

Most properties at Sandbridge are within walking distance of the beach. However, if you wish to visit a section of Sandbridge not in your immediate area, parking along Sandfiddler and Sandpiper Road is not allowed except from the 3200 block to the 3600 block of Sandfiddler Road. There are two public beach areas at Sandbridge with parking facilities (*for a small daily fee in season*): the 2500 block of Sandfiddler Road (as you first enter Sandbridge) and a larger beach area at Little Island Park (past the 3600 block of Sandfiddler Road). There is also some additional parking on side streets.

## Pets on the Beach

From the Friday before Memorial Day through Labor Day weekend, pets are only allowed on the beach (on a leash) BEFORE 10 am and AFTER 6 pm. Please clean/scoop up any "messes" your pet makes on the beach and dispose in pet disposal containers.

## Lifeguarded Beaches

There are two public beach areas at Sandbridge and both have lifeguards on duty from Memorial Day to Labor Day.

## Beach Safety

Please watch out for little ones, especially in beach areas that do not have lifeguards on duty. Vacationers should always use a "buddy system" when swimming. Apply sunscreen to prevent burns. Use caution during periods of inclement weather (nor'easters, hurricanes, electrical storms) and tune into the TV weather channel 24 or local news stations for updates.



## Injured or Stranded Marine Animals

If you notice a stranded dolphin, whale, or other marine creature on the beach (*dead or alive*), please immediately notify the **Virginia Aquarium & Marine Science Center Hotline at (757) 385-7575**. Marine animals are protected endangered species, and fines are in the thousands of dollars for possessing any part of an endangered animal.

## Surfing Rules

Memorial Day Weekend through Labor Day Weekend, surfers must wear a leash and surfing is prohibited within 30 feet of the shoreline. Surfing is permitted, year round, all day Monday - Thursday. **No surfing is allowed from 11 am - 4 pm Friday, Saturday and Sunday except in designated surfing areas.**

## Public Beach Accesses

The following pairs of oceanfront addresses are on either side of a public beach access path:

2224 & 2228	2640 & 2700	3216 & 3220
2240 & 2244	2716 & 2720	3240 & 3244
2256 & 2300	2736 & 2740	3260 & 3264
2312 & 2316	2756 & 2760	3280 & 3300
2324 & 2328	2780 & 2800	3320 & 3324
2344 & 2348	2816 & 2820	3344 & 3348
2364 & 2400	2836 & 2840	3368 & 3372
2416 & 2420	2856 & 2900	3384 & 3400
2436 & 2440	2916 & 2920	3416 & 3420
2456 & 2460	2936 & 2940	3440 & 3500
2476 & 2500	2960 & 3000	3512 & 3516
Public Beach	3016 & 3020	3540 & 3544
2556 & 2560	3028 & 3032	3600 & 3604
2568 & 2572	3048 & 3052	3640 & 3644
2584 & 2600	3068 & 3100	3660 & 3664
2612 & 2616	3112 & 3116	3688 & Public
2628 & 2632	3130 & 3200	Beach

## Boating Rules and Safety

It is unlawful for anyone to launch or land a motorboat, sailboat, jet ski, or any other vessel on the beach at Sandbridge between the hours of 10 am and 5 pm, except on the last 400' of beach south of Little Island Park. The depth of Back Bay, as well as the canals, averages around 4 feet and is affected by the direction of the winds rather than lunar tides. This depth may dramatically increase or decrease with a shift in wind direction. The canals are a "No Wake Zone." Boats should not come within 100 yards of shoreline. No alcoholic beverages are allowed while boating. Life jackets should be worn at all times.

## Boat Ramps

If the beach home you have rented does not provide a boat ramp, you may launch your boat into the bay for free at Mill Landing Road Ramp (*off Princess Anne Road in Pungo*), or for a fee at North Bay Shore Campground on Colechester Road (*off Sandbridge Road*). **Call to arrange date and time (757) 426-7911.**



## Kayaking

Moneysworth Rental Kayaks: (757) 468-3999  
[www.siebert-realty.com](http://www.siebert-realty.com)  
 Kayak Nature Tours: (757) 480-1999  
[www.kayaknaturetours.net](http://www.kayaknaturetours.net)  
 Back Bay Getaways: (757) 721-4484  
[www.backbaygetaways.com](http://www.backbaygetaways.com)

## Fishing Permits & Bait

The state of Virginia requires a license for anyone wishing to fish. Exemptions include Virginia residents under 16, 65 and older, and non-residents under 12. A freshwater license is required for Back Bay, and a saltwater license is required to fish along the beach at Sandbridge (*please be observant of swimmers in the water*). Fishing Permits and Tackle are available in the Sporting Goods department at Wal-Mart in Redmill Commons.

## Fishing Piers

**Sandbridge Beach: Little Island Pier (757) 426-7200**  
**\$7 Adults/kids under 9 free/Open 5:30 am - 11 pm**

**Resort Area: 15th St. Pier (757) 428-2333**  
**\$10 Adults/kids under 12 - \$5/Open 24 hours**

**Chesapeake Bay: Lynnhaven Pier (757) 481-7071**  
**\$10 Adults/kids 6 to 11 - \$6/5 & under free/Open 24 hrs**

*Prices subject to change*

## Virginia Beach Fishing Center

The Virginia Beach Fishing Center, located on Rudee Inlet, is open 7 days a week for fuel, dockage and information. The center offers a store full of tackle, bait, ice, t-shirts and more, as well as a large parking lot with ample parking for customers or paid parking for any other activities at the beach. 200 Winston Salem Road, (757) 491-8000.

[www.virginiafishing.com](http://www.virginiafishing.com)



## Head Boat & Charter Fishing

Make your next fishing expedition an affair to remember!

Head Boats:

Rudee Tours - [www.rudeetours.com](http://www.rudeetours.com)

Charter Fishing:

Virginia Beach Fishing Center (757) 491-8000

[www.virginiafishing.com](http://www.virginiafishing.com)

Aqua Man Sportfishing (757) 200-0200 [www.aquamann.com](http://www.aquamann.com)

Gannet Sport Fishing (252) 619-6655 [www.pwsobx.com](http://www.pwsobx.com)

High Hopes (757) 430-1305 (757) 286-3842

[www.highhopessportfishing.com](http://www.highhopessportfishing.com)

Rebel Sport Fishing (757) 761-6402 [www.rebelsportfishing.com](http://www.rebelsportfishing.com)

Rudee Tours (757) 425-3400 [www.rudeeinletcharters.com](http://www.rudeeinletcharters.com)

Waverunner (757) 428-4614 [www.vbsportfishing.com](http://www.vbsportfishing.com)

## Air Conditioning/Heat Pumps

Wait at least 24 hours before reporting an air conditioning problem. Some homes have a dual system, so to avoid overloading one of the units, please make sure that both thermostats are on the same setting. Lower setting gradually 2 or 3 degrees per hour or the compressors will freeze if set too low, too fast. **We recommend keeping thermostats on 72-75 in the summer and 68-70 in the winter.** Remember most AC units have an outside temperature differential of 15 degrees. (Example: 90 degrees outside - minimum temp. inside would be 75 degrees.) Make sure all windows and doors are closed when AC is on as outside humidity makes the unit work harder and takes longer to cool. Close blinds/drapes during the hottest part of the day. Once you have a comfortable setting, leave the thermostat at that temperature. Please turn off all thermostats when doors/windows are open to enjoy *ocean breezes*.



## Stoves/Ovens

If one of your stove top burners is not working try pulling out the coil and plugging it back in. Please do not use the oven's "Self-Cleaning" feature. Your oven will be professionally cleaned by our cleaning staff after your departure.

## Dishwashers

Use automatic dishwasher detergent only. Regular detergent produces too many suds and can clog drains and produce an overflow. If the dishwasher is not rinsing properly, make sure a large pot or bowl is not blocking the water spray that rinses the dishes. On check out day, it is OK to leave the dishwasher running, as a cleaner will be by shortly.

## Refrigerators

Wait at least 24 hours before reporting a refrigeration problem. The refrigerator has been opened for cleaning during check-in day for an extended period of time, and it may need time to cool back down. Make sure the refrigerator and freezer are always on the medium setting. Setting them on high will cause the compressor to freeze. Do not overload and avoid excessive opening and closing of the refrigerator door on your first day to help with the cooling process. We suggest filling a cooler with items you want easy access to when you first arrive (sodas, beer, etc.).

## Washers/Dryers

If you encounter a problem with your washer, many have a troubleshooting guide on the underside of the washer lid. If no instructions are listed, here are a few tips: If the washer will not spin after the washing cycle, make sure you do not have too many clothes in the load. Many washers are now being replaced with "high efficiency" machines which require special HE, low-sudsing detergent. Please check your property's machine prior to purchasing laundry detergent. If the dryer is taking too long to dry, try putting fewer clothes in the dryer. Keep the lint filter clean. A clean filter shortens drying time and prevents overheating and possibly a fire.

## Cable TV

If your TV has a cable box, make sure the TV is set on channel 4, and change channels with the remote or buttons on the box. If your TV is "cable ready" (no cable box), operate as you would a normal TV. In the event of a power outage, many TVs have an auto program button to use to reset/re-program your TV.

## Internet Access

If your rental has High Speed Internet (*without a wireless router*), you will need an ethernet cable to connect your laptop to the modem. Please contact Siebert Realty if one is needed. If the internet access isn't working, please try the following:

- Make sure the modem is plugged into a cable outlet and plugged into a power outlet.
- If there is a wireless router, make sure it is plugged into the modem and a power outlet.
- To reset the modem: Turn off your computer. Unplug the modem and wireless router (*if you have a router*), wait 30 seconds and plug them back in. After all the lights on the modem are lit, turn the computer back on. If your Internet still isn't working, contact Siebert Realty.



## Telephones Out of Order

If you are experiencing problems with your property's phone service, come up to the office to report the problem or call our Service Department at (757) 426-6214 on your cell phone.

If you encounter a problem that our Troubleshooting Guide does not alleviate, don't worry, we are here to help! Call our Service Department at (757) 426-6214 before 3 pm, and we will schedule your request for the next day. Please know that emergencies take precedence and calls concerning air conditioning, plumbing, electrical, and refrigerators/freezers are 1st priority.

**\* Always check to make sure appliances (large and small) are plugged in.**

**\* Check Circuit Breakers if you have a power outage or an inoperable appliance (or AC).**

## Hot Tubs

Hot Tubs are usually located outside on the deck and run constantly, heating the water by a thermostat control. For your family's health and safety, all Hot Tubs are professionally drained and cleaned before each reservation. For this reason, upon arrival, your hot tub may not be at a desirable temperature and it could take up to 24 hours to heat. When not in use, please keep the Hot Tub cover on to help maintain the temperature. Do not enter if your body is oily or sandy. **Do not use bubble bath or any other type of soap.** Use the Hot Tub at your own risk. They are not recommended for the elderly, young children under 5 years of age, pregnant women, or persons in poor health. If the Hot Tub is not operating, check the circuit breaker. If the problem persists, please call our office. **IMPORTANT-** If the Hot Tub is drained or circumstances arise during your stay that would cause the Hot Tub to be drained, cleaned, or treated due to guests negligence, you will be charged to cover the costs.



## Clogged Toilets/Sinks

All of our properties are equipped with a plunger. plungers are usually located under kitchen or bathroom sinks or in the washer/dryer area. If you cannot locate a plunger or it does not solve the problem, please call our office during business hours.

## Jetted Bathtubs

Jetted bathtubs have jets that must be filled with water before using. The jets provide water circulation only and do not heat the water. Jets must be covered with at least 2 inches of water before turning on.



## Gas Grills

If you have a gas grill that runs out of propane, simply take the tank to Moneysworth Equipment Rentals (behind Siebert Realty office building) and show them your unit keys for a free tank exchange. During the summer, **Moneysworth is open from 9 am - 5 pm, 7 days per week with extended weekend hours.** After hours, you can take the tank and your key to the Sandbridge Market for a free tank exchange.

## Carpet/Upholstery

If you stain the carpet or upholstery, please do not attempt to remove the stain. The wrong treatment can make it worse. Contact our office as soon as possible so we can document your accident and make arrangements to remove the stain properly.

## Vertical Blinds

Vertical blinds are simple to operate if you follow these easy instructions: Use the chain to open slats vertically. Make sure the blinds are open before moving them from side to side. Use the rope pulley to slide slats from side to side. Do not use force if they seem to be caught or jammed. If they are jammed, simply reach up and twist the blinds so they are all parallel. Vertical blinds are expensive, so please do not tug or swing on them.

## Extra Light Bulbs

Light bulbs can go out at anytime. We greatly appreciate your help in replacing any burned out or missing light bulbs. If you discover any bulbs (or smoke detector batteries) that need replacing, check for a supply at the house, usually in kitchen or washer/dryer area. If one is not found, stop by our office or call for replacement bulbs. If a light is out of reach, call our office.

## Loss of Electricity

If power goes out in the entire Sandbridge area, there is little you (or Siebert Realty) can do. Please be patient and wait for Dominion Power to fix the problem. You can call **Dominion Power at (888) 667-3000** to report the outage and/or get an update on repairs being made. If you experience an outage of power in a small section of the property (not from an area outage), try checking the circuit breakers (especially after a severe electrical storm). Push the tripped breakers to the off position, then back on again to reset power.





# STORMS AND HURRICANES

## Virginia Beach Emergency Numbers

Office of Emergency Management..... (757) 385-8466  
 City Information..... (757) 385-3111  
 Emergency: Police/Fire/Medical..... 911  
 Evacuation Assistance..... 911

## Hurricanes - Watches and Warnings

A **Hurricane Watch** means that a hurricane may threaten within 36 hours. A **Hurricane Warning** means a hurricane is expected to strike within 24 hours. In either case, stay tuned to radio (790 AM), NOAA Weather Radio, local television stations, and Channel 24 (The Weather Channel) for advisories and safety information.

## Local Nearby Shelter

If you decide to go to a shelter during a hurricane or if a mandatory evacuation is issued, shelter openings will be announced on the local TV stations or stop by our office for shelter information. The closest shelters to Sandbridge are not always the first ones open but they are Corporate Landing Middle School at 1597 Corporate Landing Parkway, and Landstown High School at 2001 Concert Drive.

## Items You'll Need To Take to Shelter

- Toiletry items (Toothbrush, toothpaste, soap, towels, etc.)  
 Prescription medicines (Get re-fills before going to shelter)
- Lawn chairs, lounges, or cots for resting or sleeping.
  - Sleeping bags, blankets, pillows, etc.
  - One complete change of clothes.
  - A small supply (2 days) of non-perishable pre-cooked foods.
  - A small supply (4 gallons) of sterile drinking water.
  - Remember: Fill your gas tank before the hurricane hits.
  - Don't forget about your pets. Unfortunately, animals are not allowed in shelters, so be sure to make other arrangements.

## Property Boarding

Depending on the proximity and intensity of an approaching hurricane, many owners may decide to board exposed glass windows and doorways of their property. We apologize for any inconvenience this may cause you during your stay, but protecting not only property, but lives, are vital during a dangerous hurricane.

## Mandatory Hurricane Evacuation

Stay tuned to local television stations (Channels 3, 10, 13) for updates on the track of the hurricane. If local officials feel the hurricane will threaten lives in a particular area, a Mandatory Hurricane Evacuation will be issued. If a Mandatory Evacuation is issued, please leave the area immediately. Before you leave, we ask for your help in preparing for the storm by doing the following: Bring in all deck furniture, BBQ Grills, and anything in the yard that could be a projectile in strong winds. Put the trash container in the outside shower or a storage area. Unplug major appliances such as Microwaves, TV, DVD, Stereos, etc. Set thermostats to OFF. Close windows and blinds. Make sure doors are locked tightly and that all screen doors are latched shut. Drop off keys at the Siebert Realty office on your way out of Sandbridge Beach so that we know you have left. **Drive safely.**



## Virginia Beach Office of Emergency Services Safety Rules:

- Keep radio or TV on for the latest advisories from the National Weather Service or the City of Va. Beach, Office of Emergency Services. Radio (850 or 1050 AM), (100.5 or 101.3 FM).
- If your house or condo is well built and in no danger from high tides, pounding surf or erosion, it may be the best place to weather the storm. Persons in mobile homes should always evacuate.
- Electrical power may be cut off for some time so have a battery powered radio, flashlight and/or other emergency lights in working condition and keep handy. Have spare batteries for each.
- Board up or put on storm shutters to protect windows. Large glass windows may be broken by wind pressure or flying debris if not protected by shutters or boards. Close all curtains or blinds.
- Store a supply of safe drinking water in sterilized jugs or bottles. Fill your bathtub with water.
- Secure (or bring inside) all objects that can be picked up by high winds such as garbage cans, toys, deck furniture, grills, picnic tables, benches, etc. These objects can be deadly missiles during a hurricane. Boats out of water can be partially filled with water to weigh them down.
- Store a supply of cooking utensils and extra food, especially foods which can be eaten without cooking or with little preparation.
- If you decide to evacuate, do so when roads are still passable and don't risk being stranded. Plan your evacuation route beforehand. Leave early if route is over roads that are likely to be flooded. Turn off electricity and gas. Be sure you are dry and not standing in water before touching anything electrical.
- Keep away from low-lying beaches or locations which may be swept by high tides or storm waves.

# VISITOR INFO

## Cable TV Stations

02 WTVZ (MyNetworkTV)	40 SyFy Channel
03 WTKR (CBS)	41 E! Entertainment TV
04 WSKY-Sky 4	42 TBS
05 Univision	43 Animal Planet
06 UNC TV	46 Gov./Educational Access
07 WGNT (CW)	47 Gov./Educational Access
08 CNN	48 Gov./Educational Access
09 Lifetime	49 ION
10 WAVY- NBC	50 QVC
12 ESPN	51 FXX
13 WVEC (ABC)	53 Home Shopping Network
14 WVBT (FOX)	55 American Movie Classics
15 WHRO-TV (PBS)	56 Spike TV
16 FX	57 Tru TV
17 Cartoon Network	59 History Channel
18 USA Network	60 ESPN2
19 ABC Family Channel	61 Bravo
20 WTPC	62 Travel Channel
22 MTV	63 Fox Sports
23 MSNBC	64 Fox News Channel
24 Weather Channel	66 TNT
25 CNBC	67 VH-1
26 HLN	68 Food Network
27 HGTV	99 WGN
28 A&E	
29 Nickelodeon	
30 The Learning Channel	
31 Discovery Channel	
32 Comedy Central	
33 CMT	
34 NBC Sportsnet	
35 Comcast SportsNet	
36 BET	
37 TV Land	
38 Disney Channel	
39 Mid-Atlantic Sports	

## Radio Stations

R & B.....	95.7
Public Radio.....	90.3
Classic Hits.....	106.9
60s,70s & 80s.....	92.9
Top 40.....	94.9
Rock.....	98.7
Christian.....	97.9
Country.....	97.3
Public Radio.....	89.5
News Radio.....	790 AM
	850 AM

## Places of Worship

- **Sandbridge Community Chapel**..... (757) 721-3105  
United Methodist Church, 3041 Sandpiper Rd.
- **St. Simon by the Sea Open Chapel**..... (757) 721-3581  
Episcopal Services (across from Fire Station)
- **Tabernacle United Methodist Church**..... (757) 426-2396  
1265 Sandbridge Road
- **St. John the Apostle Catholic Church**..... (757) 426-2180  
1968 Sandbridge Road
- **St. Michael Lutheran Church**..... (757) 427-5088  
2208 Princess Anne Road
- **Grace Covenant Presbyterian Church**..... (757) 427-6478  
2228 Princess Anne Road
- **Temple Emanuel Synagogue**..... (757) 428-2591  
25th Street & Baltic Avenue



## Important Phone Numbers

Non-Emergency, Fire, Police..... (757) 385-5000  
 Sandbridge Fire Station..... (757) 385-2817  
 Poison Information Center..... (800) 222-1222  
 Shore Patrol..... (757) 623-2291  
 Coast Guard..... (757) 484-8192

## Medical

Va. Beach General Hospital..... (757) 395-8000  
 Sentara Princess Anne..... (757) 507-0010  
 Princess Anne Family Practice..... (757) 301-9200  
 Patient First Medical Center..... (757) 721-0512  
 Mental Health Hotline..... (757) 622-1126

## Dental

Family Dentistry (Dr. Konikoff)..... (757) 427-5100  
 Wernick Family Dentistry..... (757) 427-2212

## Pharmacy

Rite-Aid..... (757) 430-4175  
 Walgreens..... (757) 427-1655  
 CVS..... (757) 430-2981

## Animals

Animal Control..... (757) 385-4444  
 Injured/Stranded Marine Animals..... (757) 385-7575  
 Pungo Vet..... (757) 426-6174  
 General Booth Vet..... (757) 430-2585  
 Beach Vet Emergency Center..... (757) 468-4900

## General Information

Princess Anne Comm. Rec. Center..... (757) 426-0022  
 Visitor's Information Center..... (757) 437-4919  
 Chamber of Commerce..... (757) 622-2312  
 Parks and Recreation..... (757) 385-1100  
 Back Bay Wildlife Refuge..... (757) 721-2412  
 Federal Express..... (800) GOFEXEX  
 UPS..... (800) PICK-UPS

## ABC Liquor Stores (State Run, Open Daily)

Hours: 10 am-9 pm (M-Sat), 1 pm-6 pm (Sun)  
 2181 Upton Drive, Suite 426..... (757) 427-9650  
 1615 General Booth Blvd..... (757) 426-5137

## Transportation

Airport Express Limo..... (877) 455-7462  
 Norfolk International Airport..... (757) 857-3351  
 Tidewater AAA..... (757) 340-7271  
 Sand Shark Limo..... (757) 217-5899  
 Sandbridge Buggies..... (757) 777-7068  
 Sandbridge Taxi..... (757) 779-9096

## Mailing Services

Princess Anne Courthouse Post Office... (757) 427-2705  
 Pak Mail..... (757) 430-0997  
 UPS Store..... (757) 430-7881

## Nearby Businesses

Sandbridge Market & Cafe..... (757) 426-6594  
 Sandbridge Island Restaurant..... (757) 721-2899  
 Sugar Shack..... (757) 585-2104  
 Simply Steamed..... (757) 301-8553  
 The Sandpiper Gift Shop..... (757) 721-4939  
 2 Sisters Hair Design..... (757) 426-8324  
 Sterling Pelican Gifts/Jewelry..... (757) 371-2623  
 Sea-Lectons Gift Shop..... (757) 426-0625  
 Wilkins Tackle Shop..... (757) 721-3363  
 Baja Restaurant..... (757) 426-7748  
 Margie & Ray's Crab House..... (757) 426-2397  
 Lago Mar Pizza..... (757) 721-2500

## Services that come to you

Moneysworth Rental Equipment..... (757) 468-3999  
 Lago Mar Pizza Delivery..... (757) 721-2500  
 Primo Pizza Delivery..... (757) 430-7777  
 Farm Fresh Grocery Delivery..... (757) 721-3200  
 Chuck Burleson Photography..... (757) 422-8756  
 R Gregory Photography..... (757) 463-3353  
 Country Flowers..... (757) 426-7858  
 A Helping Hand Babysitting..... (757) 416-6886  
 Sandbridge Island Pizza..... (757) 721-2899  
 Nimmo Bella Pizza..... (757) 427-9990



### Beach Equipment Value Packages

<b>Package A</b> 2 Beach Chairs 1 Beach Umbrella Value \$65.00 <b>\$49.00</b>	<b>Package B</b> 4 Beach Chairs 1 Beach Umbrella Value \$95.00 <b>\$65.00</b>	<b>Package C</b> 2 Beach Chairs 1 Beach Umbrella 2 Boogie Boards Value \$105.00 <b>\$79.00</b>
<b>Package D</b> 8 Beach Chairs 3 Beach Umbrella Value \$225.00 <b>\$149.00</b>	<b>Package E</b> 1 Double Kayak 2 Adult Bikes 2 Beach Chairs 1 Beach Umbrella Value \$244.00 <b>\$195.00</b>	

To better serve your rental equipment needs, your property manager will provide us access to your rental unit on the day you check in and after you check out. Therefore, you do not have to be present for us to deliver your rental order, and you can leave your rental items in the unit on your check out day.

**After all, you're on vacation!**

**(800) 662-2122**

**(757) 468-3999**

**Free Delivery & Free Pickup**

**Leave The Packing To Us!**



### Rental Items and Weekly Rates

*All prices subject to change*

#### Sheets

Twin Set (2 Sheets, 1 Case).....	<b>\$9.00</b>
Double Set (2 Sheets, 2 Cases).....	<b>\$10.00</b>
Queen Set (2 Sheets, 2 Cases).....	<b>\$12.00</b>
King Set (2 Sheets, 2 Cases).....	<b>\$13.00</b>

#### Bed Making Service

Per Bed Fee (4 Bed Minimum).....	<b>\$6.00</b>
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#### Towels

Bath Set (1 Large, 1 Hand, 1 Wash).....	<b>\$7.00</b>
Premium Bath Set (2 Large, 1 Hand, 1 Wash).....	<b>\$11.00</b>
Large Beach Towel.....	<b>\$5.00</b>
Kitchen Towel Set.....	<b>\$2.00</b>
Bath Mat.....	<b>\$3.00</b>

#### Towel Packages

Package 6 (6 Bath Sets & 6 Beach).....	<b>\$59.00</b>
Package 8 (8 Bath Sets & 8 Beach).....	<b>\$74.00</b>
Package 10 (10 Bath Sets & 10 Beach).....	<b>\$85.00</b>
Package 12 (12 Bath Sets & 12 Beach).....	<b>\$109.00</b>

1/2 price 2nd Week for all linens and towels.  
*These items will not be replenished during your stay.*

#### Sports & Beach Equipment

Single Person Ocean Kayak.....	<b>\$69.00</b>
Two Person Ocean Kayak.....	<b>\$99.00</b>
Kayak Cart.....	<b>\$25.00</b>
SUP (Stand Up Paddleboard).....	<b>\$150.00</b>
Personal Flotation Device.....	<b>\$15.00</b>
Adult Bike.....	<b>\$40.00</b>
Adult Bike Basket.....	<b>\$7.00</b>
Adult Bike Helmet.....	<b>\$5.00</b>
Adult Bike with Baby Seat.....	<b>\$50.00</b>
Tag Along.....	<b>\$35.00</b>
Child's Bike.....	<b>\$30.00</b>
Strider Bike.....	<b>\$30.00</b>
Kiddie Cart.....	<b>\$35.00</b>
Beach Umbrella (8' Diameter, Canvas).....	<b>\$30.00</b>
Beach Chair (High or Low).....	<b>\$15.00</b>
Beach Utility Cart (Goes in sand).....	<b>\$45.00</b>
XL Beach Wagon.....	<b>\$65.00</b>
Large Cooler.....	<b>\$15.00</b>
Surfboard.....	<b>\$60.00</b>
Boogie (Body) Board.....	<b>\$20.00</b>
Corn Hole Game.....	<b>\$50.00</b>

#### Miscellaneous Equipment

Gas Grill (Includes gas).....	<b>\$60.00</b>
22" Weber Charcoal Grill.....	<b>\$40.00</b>
Oscillating Fan.....	<b>\$15.00</b>
Rollaway Bed.....	<b>\$45.00</b>

*(Grilling not allowed on decks or at multi-unit buildings)*

#### Baby Items

Large Crib.....	<b>\$50.00</b>
Crib Sheets.....	<b>\$5.00</b>
Pack n' Play.....	<b>\$35.00</b>
High Chair.....	<b>\$30.00</b>
Baby Gate.....	<b>\$15.00</b>
Baby Jogger (Goes in sand).....	<b>\$40.00</b>
Twin Jogger (Goes in sand).....	<b>\$60.00</b>
Bed Rail.....	<b>\$15.00</b>
Booster Seat.....	<b>\$15.00</b>
Baby Package.....	<b>\$80.00</b>
(Crib, highchair, baby gate)	

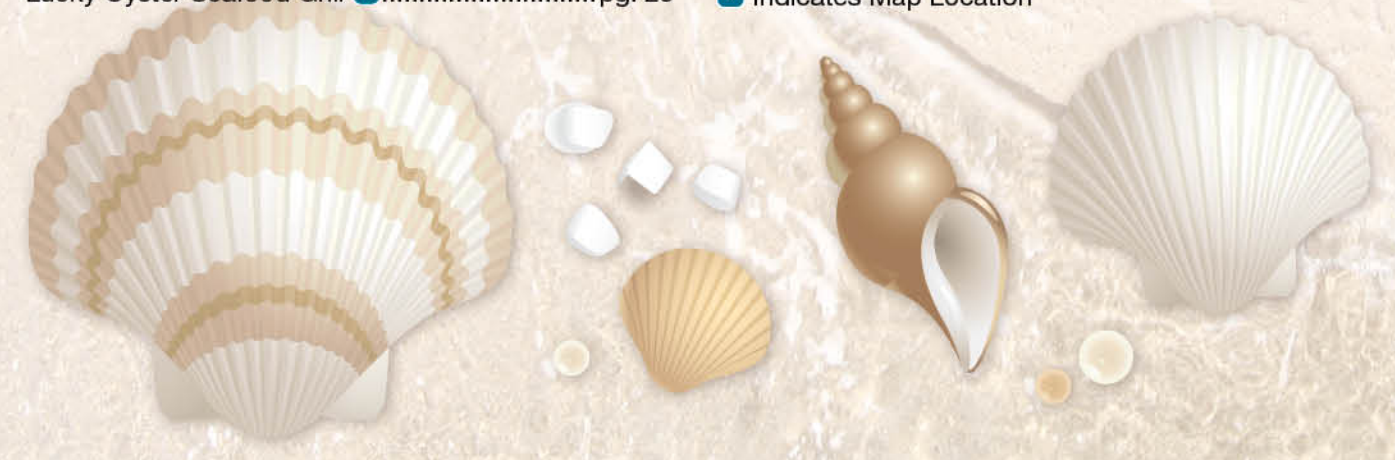
**Express Delivery..... \$25.00**  
(Before 1 pm Guaranteed)

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Place your order online today or give us a call. Additional items are available exclusively online at [www.siebert-realty.com](http://www.siebert-realty.com).



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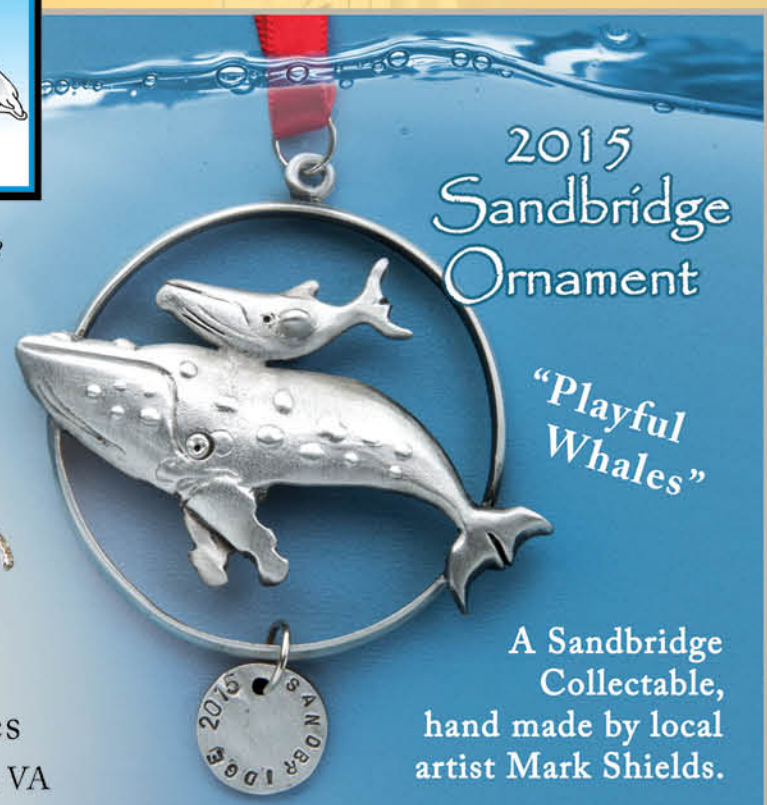
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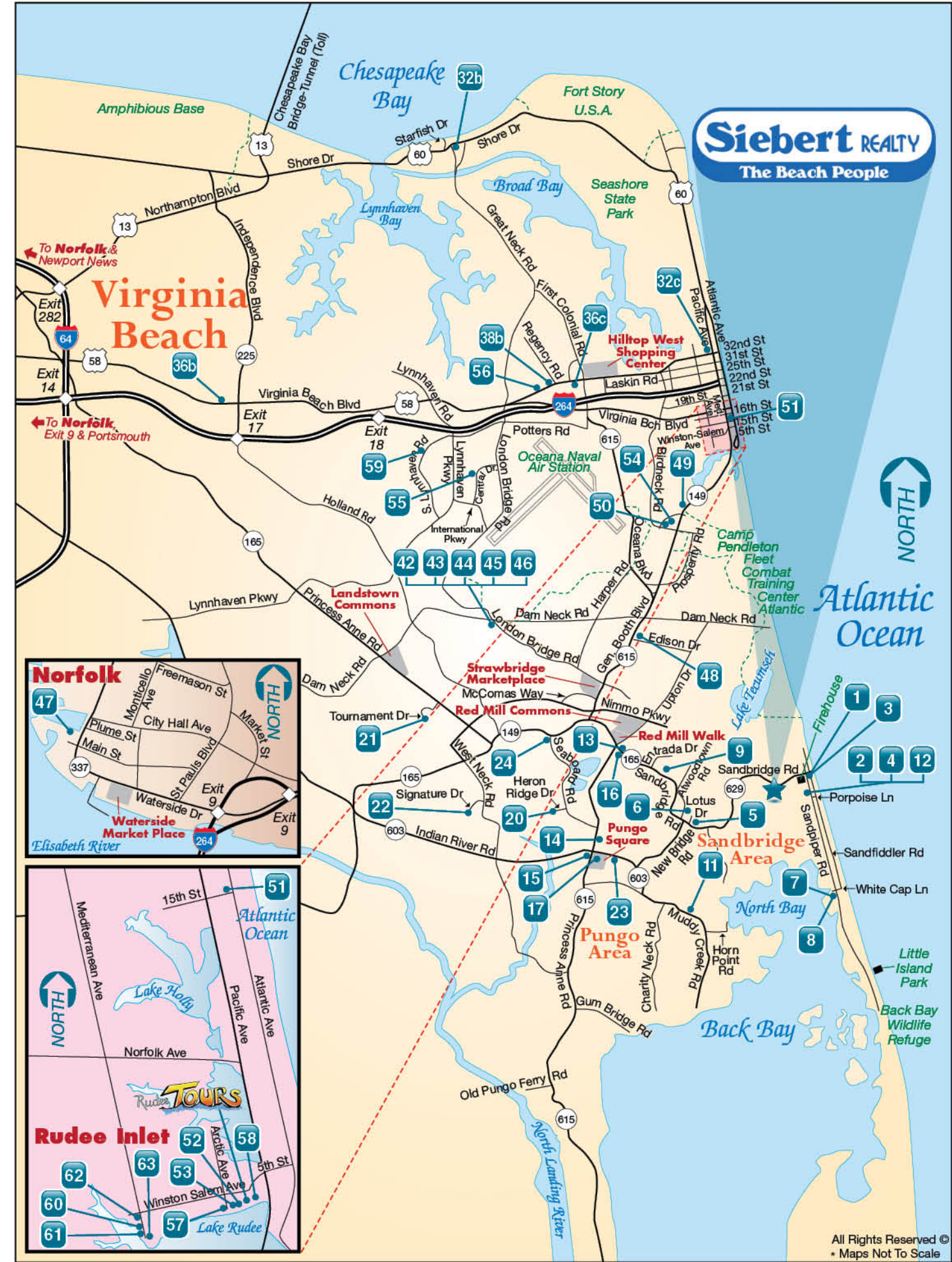
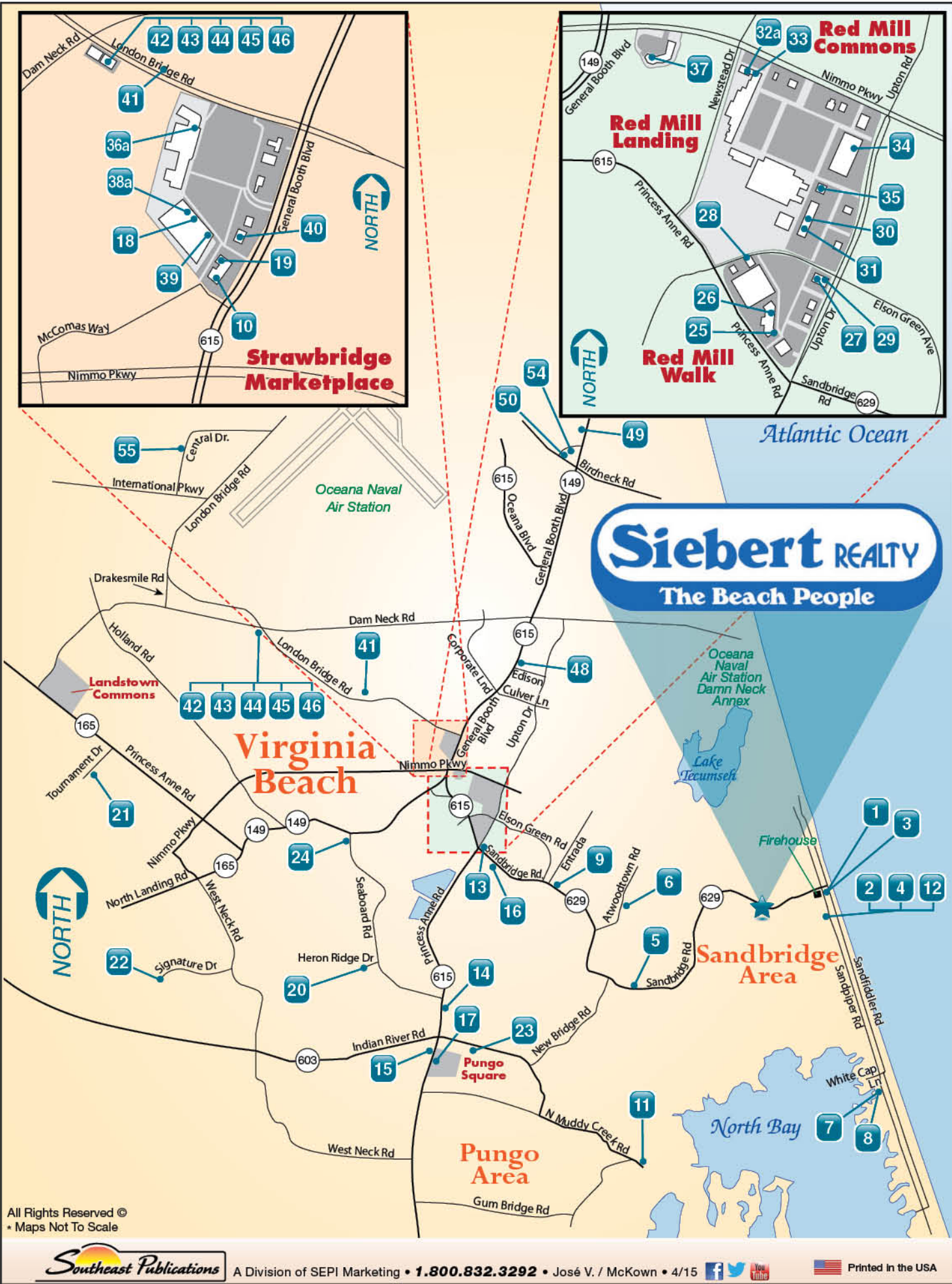
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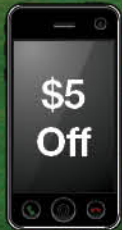
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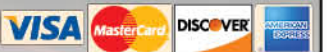
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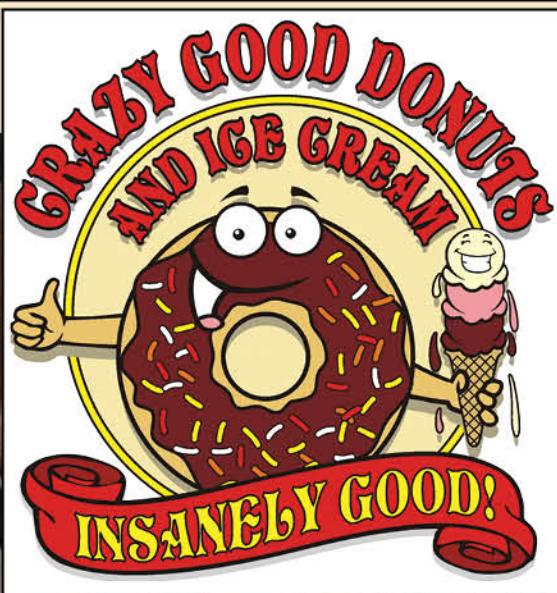
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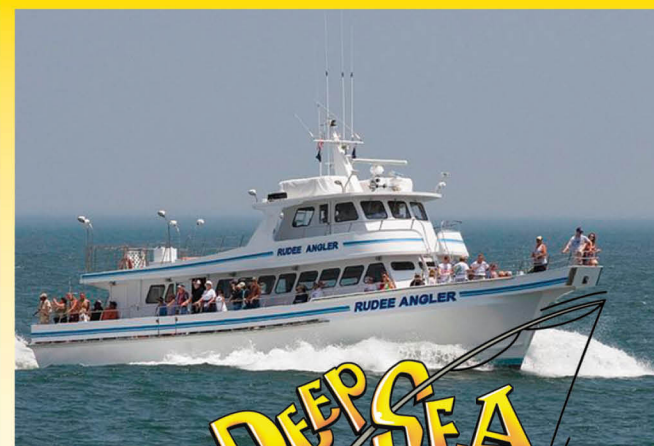
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