

# *Sandbridge Beach*

2016 SOS "SECRETS OF SANDBRIDGE"

Your vacation guide filled with important information.



Toll Free: (877) 422-2200  
Local: (757) 426-6200  
[www.siebert-realty.com](http://www.siebert-realty.com)

Rental..... (757) 426-6200  
Service..... (757) 426-6214  
Housekeeping..... (757) 426-6215  
Sales..... (757) 426-6216

# Welcome to *Sandbridge Beach!*

From the entire staff at Siebert Realty, we welcome you to beautiful Sandbridge Beach.

To help make your stay more enjoyable, this Secrets of Sandbridge Guide will answer any questions you might have.

Learn more about:

- Where to find the best restaurants & attractions
- Area beaches, boating and fishing
- How to troubleshoot a small maintenance problem

*Our SOS Guide has all the answers!*

Our office hours are  
9 am to 5 pm, 7 days  
a week from Memorial Day-  
Labor Day.

Open 6 days a week  
(closed Sundays)  
from mid September  
to late May.

Office closes for  
Easter Sunday  
Memorial Day  
Labor Day  
Veteran's Day  
Thanksgiving  
(Thursday and Friday)  
Christmas Eve and Day  
and  
New Year's Eve and Day.

601 Sandbridge Road  
Virginia Beach, VA 23456

This book will enrich your vacation and help to make it as trouble-free and memorable as possible.

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Report housekeeping issues by calling  
(757) 426-6215.

Please wait at least 24 hours before reporting a refrigeration or air conditioning problem.

**Trash is collected EVERY Tuesday year round.**  
SATURDAY pickup is scheduled from  
Mid-May to Mid-September.

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Call Siebert Realty if you have any questions  
or need assistance.  
Local: (757) 426-6200  
Toll Free: (877) 422-2200  
Fax: (757) 426-6212



# Checking In



## Check For Cleanliness

Once you arrive at your Sandbridge home, we know you'll want to "hit the beach!" But before you do... take a few moments to look around your home to make sure everything is in order and cleaned to your satisfaction. If it is not, call our **Housekeeping Department at (757) 426-6215** and let us know on your check-in day. Our housekeeping crews are standing by to make sure your vacation starts off properly!

## Refrigerator

It will likely take 24-48 hours to cool once you stock the refrigerator with warm food. Moving the dials to the coldest setting could cause it to malfunction and not cool at all. Be sure it is set to the mid-range position.

## After Hours Problems

If you have a maintenance concern that occurs "after hours," **PLEASE WAIT** to place your call until the next morning after 9 am. Our After Hours Emergency Service is in place only until 11 pm and is for Dire Emergencies Only that threaten life or property. Non emergency calls will be handled the next day. We greatly appreciate your consideration with our after hours service. **Call 911 immediately in the event of fire or medical emergency.**

## Keys

Try to keep your keys with you at all times. If you lock yourself out of your home "after hours," you will incur a \$20 fee payable when you're met at the office by a Siebert Realty employee, or a \$30 fee if keys must be delivered to the home. Key service is available until 11 pm.

## Rental Phone Number

Your property's phone number can be found on your **Welcome Check-In Packet**. You may have received notice of your phone number prior to your arrival; however, phone numbers can unexpectedly change (when properties are sold to new owners).

## Rental Equipment

Summer deliveries are made throughout the day up until 7 pm on Saturdays. For last minute orders, call **Moneysworth at (757) 468-3999**.

## Air Conditioning

Please wait at least 24 hours before reporting an air conditioning problem. **Additional information is available on page 8.**

## Trash Collection \*Important\*

Trash is collected EVERY Tuesday year round and should be placed at the street Monday evening. SATURDAY pickup is scheduled from Mid-May to Mid-September. All trash must be placed INSIDE the large black containers. No bagged trash outside the container will be picked up; however, if you have excessive trash, call Siebert Realty Service Department for pickup. Containers are to be taken to the street with the **HANDLE ON THE CAN FACING THE FRONT OF THE HOUSE** (container will open on streetside) and must be out by the street Monday and Friday evenings. Due to City Regulations, containers must be brought back to the house as soon as possible after being emptied. Making sure your trash is picked up on Saturday is very important to ensure a clean unit for the next guests checking in.



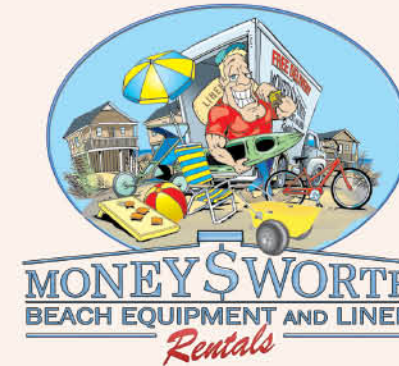
# Checking Out

## Check Out Time is Before 10 am

Your prompt departure is appreciated and allows housekeeping sufficient time to prepare for the next family checking into your rental unit. Late check-outs are subject to an additional night's lodging fee.

**Please make sure the following is done prior to your departure:**

- Place all trash in the Black Container and all recycling in Blue Container & take to the street Friday night (Mid-May to Mid-September). See collection schedule on previous page.
- Leave rental in an orderly condition. Wash and put away all pots, pans, dishes, glasses, etc.
- Clean/scrape BBQ Grill. (Do not empty hot coals).
- Close and lock all windows and doors.
- Return all keys to the Siebert Realty office.
- If you leave early (before our office opens), simply drop the keys off in the box in our 24 hour lobby.



## Rental Equipment

Rental equipment from Moneysworth will also be picked up on your check-out day.

## Traffic Driving Home

The Hampton Roads Bridge Tunnel is heavily traveled and you may experience delays during the summer. You may want to use the Monitor-Merrimac Tunnel if traveling NORTH (Rte 664 from Rte 64). Ask for a free map during your stay. **Buckle up, drive safely, and visit us again soon!**

## Food Donations

Upon your departure, if you have any leftover canned or unopened dry foods you wish to donate to a local food pantry, please bring them to the Siebert Realty office. We will make sure they are delivered to those in need.

## Email Guest Survey

We are always looking to improve, and your input is very important to us and our property owners. Please follow the link for our guest survey in the email we send you following your departure.

## Recycling Collection \*Important\*

A Saturday recycling pickup is scheduled from Mid-May to Mid-September. Recycling is collected **EVERY OTHER** Tuesday year round. Please check your check-in packet for pickup dates. Blue Recycling Containers are to be taken to the street with the **HANDLE ON THE CAN FACING THE FRONT OF THE HOUSE** (container will open on street side) and must be out by the street Friday evenings (and Monday, if applicable).

## Items that can be recycled:

### Paper

- Clean newspaper
- Broken down cardboard boxes
- Chipboard, such as cereal boxes
- Mail including catalogs/magazines
- Paper grocery bags

### Glass

Clear, green, and brown glass bottles and jars (Remove/discard lids)

### Plastic

The only type of plastic which is acceptable for recycling are bottles with a neck and spout (Remove/discard lids)

### Metals

Aluminum, steel/tin food, and beverage cans (Rinse or wipe out cans and bottles)

## Items that cannot be recycled:

- Household Garbage
- Waxed Cardboard (frozen food boxes)
- Juice Boxes/Milk Cartons
- Food Containers (like pizza boxes)
- Yard Waste (grass, leaves or branches)
- Plastic Bags, Plastic Toys, Plastic Pools,
- Plastic Motor Oil Containers
- Ceramic or Ovenware Dishes
- Bottle Caps or Lids
- Styrofoam/Packing Peanuts

## Book for Next Year!

As a courtesy to our repeat guests, if you have a confirmed reservation (with 50% paid) for the current year, you may call and reserve the same property and week for next year at any time prior to June 1st.

Beginning June 1st, on a first come-first serve basis, you can place an "early reservation" for any property for next year. You have the option of either paying a holding fee (to hold your reservation until September - fee applied to rent), pay a 50% deposit to confirm the reservation, or take advantage of our Vaca-Lay-Away payment option.



# Rental Policies



## Be Kind To Your Neighbors

Sandbridge Beach is a peaceful family community enjoyed by both vacationers and year round residents. Be mindful of loud noises that may disturb your surrounding neighbors. Property occupancy (*at anytime, for any reason*) is limited to the number of persons as noted in the unit description.

## Grilling/Fireplaces

Do not grill on wooden decks. All grilling should be done on the ground level of your rental home. Never use charcoal in Gas Grills. Remember...guests are responsible for cleaning/scraping BBQ grills before departure (*do not empty hot coals*). Please refrain from using fireplaces June - September or in high wind conditions.

## Family Groups Only

We are instructed by our owners to rent to Family Groups Only. Fraternal, sorority, student, or single groups are asked not to apply for accommodations. Sandbridge Beach is a family-oriented community; therefore, house parties are absolutely prohibited, and occupancy is limited to the number of persons (at all times) as noted in the house description. **The leaseholder must be at least 24 years old and understand that he/she must personally occupy the property for the entire period.** Misrepresentation, house parties, or exceeding the house limit will result in guests being asked to immediately vacate the property without refund.

## Individual Units

Every unit is privately owned and furnished. Rentals rates are usually based on location, amenities and quality of furnishings. The property is represented by Siebert Realty as realistically as possible with regards to space, physical condition and comparisons. Refunds and substitutions cannot be made upon arrival. For additional details of the property, please view interior photos at [www.siebert-realty.com](http://www.siebert-realty.com).

## Inclement Weather

Tune into the Weather Channel 24 or a local news station for updates. No refunds are given for inclement weather, including hurricanes; however, there is a **Travel Insurance Plan** available and highly recommended.

## Coastal Information

Seawalls or Bulkheads are built on the east side of many oceanfront homes for protection against severe coastal storms. Not all oceanfront properties have private beach access. Public city access stairs are available for guest use every 4 or 5 houses along the beach (where beach conditions allow) if private stairs are not available. Due to changing coastal conditions, Siebert Realty cannot guarantee the size or condition of beach, seawall, public access stairs, or owner's private stairs to beach at any given time.

## Lost & Found

Neither Owner nor Agent are responsible for items left at the property by guests. Be sure to double check for all personal items before departure. **A minimum \$30 fee will be required to return by mail any items left in property.** Unclaimed items will be donated to charities after 30 days.

## Maintenance

All equipment in each unit should be in working order. Please report any inoperative equipment to our office promptly. We will make every effort to have repairs made as soon as possible. Owner and Agent shall have the right to inspect and make repairs during the rental period. No reduction of rent, rebate, or refund will be issued for any mechanical failure of air conditioning, major or minor appliances, public utility interruptions, guest dissatisfaction, or for errors in brochure, website, and/or lease including changes made by Owner in bedding, furnishings, equipment, etc.

## New Construction

If your rental cottage is near new construction, please be understanding. Siebert will do everything possible to contact the contractor concerning noise, start times, etc.; however, if there's a problem, no refunds or moves will be made.

## Errors

Descriptions, rates and property amenities listed in the rental brochure, website, and/or rental agreement are subject to change without notice. Omissions, additions, or errors as well as changes in property bedding, furnishings, equipment, etc. may occur.

## Locked Owner Closets

Many of our homeowners have a locked "Owner Closet" for their own personal use. They are not to be tampered with or opened under any circumstances.

## Mailboxes

Most of our vacation homes do not have a private mailbox. If your rental does not, simply bring any letters or postcards to our office for mailing. UPS and FedEx services are also available.

## Unforeseen Circumstances

If your property becomes unavailable, Siebert Realty reserves the right to move you to a comparable property. Every effort will be made to place you in a property that has a comparable location, accommodates the same number of persons, and is within the same price range; however, we cannot guarantee availability or comparability of other properties. Owner and Agent are not liable for any acts of God (nature) that would prohibit or limit the use of the property.

## Telephone Service and Fax

A long distance block (*preventing you from direct dialing*) has been placed on most rental property phones; however, all local and 1-800 number calls are free. Faxes may be sent from or to our Siebert Realty office. Siebert's fax: (757) 426-6212.

## Occupancy/Parking

Occupancy at anytime, for any reason, is limited to the number of persons (*including children*) as described in the property description (*exception - three years old & under*). RVs are not permitted to be parked at rental properties. **For site availability at Outdoor Resorts, call (757) 721-2020.**

## Rental Equipment

All properties are fully furnished except for soap and paper products. Baby and beach equipment, kayaks, bikes, grills, etc may be ordered from Moneysworth Rentals. Call **(757) 468-3999 or (800) 662-2122** for equipment availability guaranteed with advance notice.



## Hot Tubs/Pools

For health reasons, and for your family's safety, all Hot Tubs and Pools will be cleaned and treated before each weekly guest. It may take up to 24 hours for the Hot Tub to re-heat to the desired temperature upon your arrival. For your safety, do not allow children under 5 years of age in the Hot Tub and abide by all rules posted by Hot Tubs and Pools.



## Pool Rules

If you are renting a property with a pool, abide by the Pool Rules that are posted at each rental property. We ask that you keep loud pool noises down that may disturb neighbors (*especially during evening hours*). Please turn off exterior pool lighting by 10 pm.



## Pets

No pets are allowed without Agent's specific approval in advance and pet fee paid. Any unauthorized pet on premises shall result in automatic forfeiture of all monies paid and immediate eviction without refund. Authorized pets must be kept on premises. From the Friday before Memorial Day through Labor Day weekend, pets are only allowed on the beach (on a leash) **BEFORE 10 am and AFTER 6 pm**. Please clean/scoop up any "messes" your pet makes on the beach. **Pets are not permitted in any of our condos.**



# Beach Information



## Beach Rules

Driving on the beach, bonfires, glass containers and/or alcoholic beverages, and fireworks are not permitted by Virginia Beach City Ordinances. Swimmers always have the right-of-way over surfers. For your own safety, it is unlawful to swim more than 50 yards from shore. Keep our beaches clean by doing your share to remove your litter before leaving the beach.

Virginia Beach does not allow personal items to be left on the beach unattended at any time. City employees will be removing and disposing of these items daily. These items include, but are not limited to, tents or canopy structures, chairs, umbrellas, coolers, boats, surfboards, and personal items. These items will need to be taken off the beach daily to avoid removal. Replacement cost of locally leased beach equipment that is taken by the city in this manner will be the responsibility of the leasee.

## Parking at Sandbridge

Most properties at Sandbridge are within walking distance of the beach. However, if you wish to visit a section of Sandbridge not in your immediate area, parking along Sandfiddler and Sandpiper Road is not allowed except from the 3200 block to the 3600 block of Sandfiddler Road. There are two public beach areas at Sandbridge with parking facilities (*for a small daily fee in season*): the 2500 block of Sandfiddler Road (as you first enter Sandbridge) and a larger beach area at Little Island Park (past the 3600 block of Sandfiddler Road). There is also some additional parking on side streets.

## Pets on the Beach

From the Friday before Memorial Day through Labor Day weekend, pets are only allowed on the beach (on a leash) BEFORE 10 am and AFTER 6 pm. Please clean/scoop up any "messes" your pet makes on the beach and dispose in pet disposal containers.

## Beach Safety

Please watch out for little ones, especially in beach areas that do not have lifeguards on duty. Vacationers should always use a "buddy system" when swimming. Apply sunscreen to prevent burns. Use caution during periods of inclement weather (nor'easters, hurricanes, electrical storms) and tune into the TV weather channel 24 or local news stations for updates.

## Lifeguarded Beaches

There are two public beach areas at Sandbridge and both have lifeguards on duty from Memorial Day to Labor Day.

## Injured or Stranded Marine Animals

If you notice a stranded dolphin, whale, or other marine creature on the beach (*dead or alive*), please immediately notify the **Virginia Aquarium & Marine Science Center Hotline at (757) 385-7575**. Marine animals are protected endangered species, and fines are in the thousands of dollars for possessing any part of an endangered animal.



## Public Beach Accesses

The following pairs of oceanfront addresses are on either side of a public beach access path:

2224 & 2228	2640 & 2700	3216 & 3220
2240 & 2244	2716 & 2720	3240 & 3244
2256 & 2300	2736 & 2740	3260 & 3264
2312 & 2316	2756 & 2760	3280 & 3300
2324 & 2328	2780 & 2800	3320 & 3324
2344 & 2348	2816 & 2820	3344 & 3348
2364 & 2400	2836 & 2840	3368 & 3372
2416 & 2420	2856 & 2900	3384 & 3400
2436 & 2440	2916 & 2920	3416 & 3420
2456 & 2460	2936 & 2940	3440 & 3500
2476 & 2500	2960 & 3000	3512 & 3516
Public Beach	3016 & 3020	3540 & 3544
2556 & 2560	3028 & 3032	3600 & 3604
2568 & 2572	3048 & 3052	3640 & 3644
2584 & 2600	3068 & 3100	3660 & 3664
2612 & 2616	3112 & 3116	3688 & Public
2628 & 2632	3130 & 3200	Beach

## Surfing Rules

Memorial Day Weekend through Labor Day Weekend, surfers must wear a leash and surfing is prohibited within 30 feet of the shoreline. Surfing is permitted, year round, all day Monday - Thursday. **No surfing is allowed from 11 am - 4 pm Friday, Saturday and Sunday except in designated surfing areas.**

## Boating Rules and Safety

It is unlawful for anyone to launch or land a motorboat, sailboat, jet ski, or any other vessel on the beach at Sandbridge between the hours of 10 am and 5 pm, except on the last 400' of beach south of Little Island Park. The depth of Back Bay, as well as the canals, averages around 4 feet and is affected by the direction of the winds rather than lunar tides. This depth may dramatically increase or decrease with a shift in wind direction. The canals are a "No Wake Zone." Boats should not come within 100 yards of shoreline. No alcoholic beverages are allowed while boating. Life jackets should be worn at all times.

## Boat Ramps

If the beach home you have rented does not provide a boat ramp, you may launch your boat into the bay for free at Mill Landing Road Ramp (*off Princess Anne Road in Pungo*), or for a fee at North Bay Shore Campground on Colechester Road (*off Sandbridge Road*). **Call to arrange date and time (757) 426-7911.**

## Kayaking

Moneysworth Rental Kayaks: (757) 468-3999  
[www.rentbeachequipment.com](http://www.rentbeachequipment.com)  
 Kayak Nature Tours: (757) 480-1999  
[www.kayaknaturetours.net](http://www.kayaknaturetours.net)  
 Back Bay Getaways: (757) 721-4484  
[www.backbaygetaways.com](http://www.backbaygetaways.com)

## Fishing Permits & Bait

The state of Virginia requires a license for anyone wishing to fish. Exemptions include Virginia residents under 16, 65 and older, and non-residents under 12. A freshwater license is required for Back Bay, and a saltwater license is required to fish along the beach at Sandbridge (*please be observant of swimmers in the water*). Fishing Permits and Tackle are available in the Sporting Goods department at Wal-Mart in Redmill Commons.

## Fishing Piers

**Sandbridge Beach: Little Island Pier (757) 426-7200**  
**\$7 Adults/kids under 9 free/Open 5:30 am - 11 pm**

**Resort Area: 15th St. Pier (757) 428-2333**  
**\$10 Adults/kids under 12 - \$5/Open 24 hours**

**Chesapeake Bay: Lynnhaven Pier (757) 481-7071**  
**\$10 Adults/kids 6 to 11 - \$6/5 & under free/Open 24 hrs**

*Prices subject to change*

## Virginia Beach Fishing Center

The Virginia Beach Fishing Center, located on Rudee Inlet, is open 7 days a week for fuel, dockage and information. The center offers a store full of tackle, bait, ice, t-shirts and more, as well as a large parking lot with ample parking for customers or paid parking for any other activities at the beach. 200 Winston Salem Road, (757) 491-8000.  
[www.virginiafishing.com](http://www.virginiafishing.com)



## Head Boat & Charter Fishing

Make your next fishing expedition an affair to remember!

Head Boats:  
 Rudee Tours - [www.rudeetours.com](http://www.rudeetours.com)

Charter Fishing:  
 Virginia Beach Fishing Center (757) 491-8000  
[www.virginiafishing.com](http://www.virginiafishing.com)

Aqua Man Sportfishing (757) 200-0200 [www.fishaquaman.com](http://www.fishaquaman.com)

High Hopes (757) 430-1305 (757) 286-3842  
[www.highhopesportfishing.com](http://www.highhopesportfishing.com)

Rudee Tours (757) 425-3400 [www.rudeetours.com](http://www.rudeetours.com)

Waverunner (757) 428-4614 [www.vbsportfishing.com](http://www.vbsportfishing.com)

# Troubleshooting



## Air Conditioning/Heat Pumps

Wait at least 24 hours before reporting an air conditioning problem. Some homes have a dual system, so to avoid overloading one of the units, please make sure that both thermostats are on the same setting. Lower setting gradually 2 or 3 degrees per hour or the compressors will freeze if set too low, too fast. **We recommend keeping thermostats on 72-75 in the summer and 68-70 in the winter.** Remember most AC units have an outside temperature differential of 15 degrees. (Example: 90 degrees outside - minimum temp. inside would be 75 degrees). Make sure all windows and doors are closed when AC is on as outside humidity makes the unit work harder and takes longer to cool. Close blinds/drapes during the hottest part of the day. Once you have a comfortable setting, leave the thermostat at that temperature. Please turn off all thermostats when doors/windows are open to enjoy *ocean breezes*.

## Stoves/Ovens

If one of your stove top burners is not working try pulling out the coil and plugging it back in. Please do not use the oven's "Self-Cleaning" feature. Your oven will be professionally cleaned by our cleaning staff after your departure.

## Dishwashers

Use automatic dishwasher detergent only. Regular detergent produces too many suds and can clog drains and produce an overflow. If the dishwasher is not rinsing properly, make sure a large pot or bowl is not blocking the water spray that rinses the dishes. On check out day, it is OK to leave the dishwasher running, as a cleaner will be by shortly.

## Refrigerators

The refrigerator has been opened for cleaning during check-in day for an extended period of time, and it may need 12-24 hours to cool when stocked with warm food. Make sure the refrigerator and freezer are always on the medium setting. Setting them on high will cause the compressor to freeze. Do not overload and avoid excessive opening and closing of the refrigerator door on your first day to help with the cooling process. We suggest filling a cooler with items you want easy access to when you first arrive (sodas, beer, etc.).

## Clogged Toilets/Sinks

All of our properties are equipped with a plunger. Plungers are usually located under kitchen or bathroom sinks or in the washer/dryer area. If you cannot locate a plunger or it does not solve the problem, please call our office during business hours.

## Jetted Bathtubs

Jetted bathtubs have jets that must be filled with water before using. The jets provide water circulation only and do not heat the water. Jets must be covered with at least 2 inches of water before turning on.

## Washers/Dryers

If you encounter a problem with your washer, many have a troubleshooting guide on the underside of the washer lid. If no instructions are listed, here are a few tips: If the washer will not spin after the washing cycle, make sure you do not have too many clothes in the load. Many washers are now being replaced with "high efficiency" machines which require special HE, low-sudsing detergent. Please check your property's machine prior to purchasing laundry detergent. If the dryer is taking too long to dry, try putting fewer clothes in the dryer. Keep the lint filter clean. A clean filter shortens drying time and prevents overheating and possibly a fire.

## Internet Access

If your rental has High Speed Internet (*without a wireless router*), you will need an ethernet cable to connect your laptop to the modem. Please contact Siebert Realty if one is needed.

**If the internet access isn't working, please try the following:**

- Make sure the modem is plugged into a cable outlet and plugged into a power outlet.
- If there is a wireless router, make sure it is plugged into the modem and a power outlet.
- To reset the modem: Turn off your computer. Unplug the modem and wireless router (*if you have a router*), wait 30 seconds and plug them back in. After all the lights on the modem are lit, turn the computer back on. If your Internet still isn't working, contact Siebert Realty.

## Cable Television

New for 2016! All properties subscribing to Cox Cable Television will now receive an all digital cable signal. Each TV will be equipped with a digital converter box and remote control.

**The new benefits delivered via the digital cable box include:**

- Expanded channel lineup (including the Golf Channel, SEC Network and Fox Business)
- On-screen programming guide
- Better picture quality
- 50 new music-only channels

Please always use the COX remote control that is supplied with the digital converter box to operate the TV. Call the Service Department if you encounter any further issues

## Loss of Electricity

If power goes out in the entire Sandbridge area, there is little you (or Siebert Realty) can do. Please be patient and wait for Dominion Power to fix the problem. You can call **Dominion Power at (888) 667-3000** to report the outage and/or get an update on repairs being made. If you experience an outage of power in a small section of the property (not from an area outage), try checking the circuit breakers (especially after a severe electrical storm). Push the tripped breakers to the off position, then back on again to reset power.

## Vertical Blinds

Vertical blinds are simple to operate if you follow these easy instructions: Use the chain to open slats vertically. Make sure the blinds are open before moving them from side to side. Use the rope pulley to slide slats from side to side. Do not use force if they seem to be caught or jammed. If they are jammed, simply reach up and twist the blinds so they are all parallel. Vertical blinds are expensive, so please do not tug or swing on them.

## Telephones Out of Order

If you are experiencing problems with your property's phone service, come up to the office to report the problem or call our Service Department at **(757) 426-6214** on your cell phone.

## Carpet/Upholstery

If you stain the carpet or upholstery, please do not attempt to remove the stain. The wrong treatment can make it worse. Contact our office as soon as possible so we can document your accident and make arrangements to remove the stain properly.

## Gas Grills

If you have a gas grill that runs out of propane, simply take the tank to **Moneysworth Equipment Rentals** (behind Siebert Realty office building) and show them your unit keys for a free tank exchange. During the summer, **Moneysworth is open from 9 am - 5 pm, 7 days per week with extended weekend hours.** After hours, you can take the tank and your key to the Sandbridge Market for a free tank exchange.

## Extra Light Bulbs

Light bulbs can go out at anytime. We greatly appreciate your help in replacing any burned out or missing light bulbs. If you discover any bulbs (or smoke detector batteries) that need replacing, check for a supply at the house, usually in kitchen or washer/dryer area. If one is not found, stop by our office or call for replacement bulbs. If a light is out of reach, call our office.

## Hot Tubs

Hot Tubs are usually located outside on the deck and run constantly, heating the water by a thermostat control. For your family's health and safety, all Hot Tubs are professionally drained and cleaned before each reservation. For this reason, upon arrival, your hot tub may not be at a desirable temperature and it could take up to 24 hours to heat. When not in use, please keep the Hot Tub cover on to help maintain the temperature. Do not enter if your body is oily or sandy. **Do not use bubble bath or any other type of soap.** Use the Hot Tub at your own risk. They are not recommended for the elderly, young children under 5 years of age, pregnant women, or persons in poor health. If the Hot Tub is not operating, check the circuit breaker. If the problem persists, please call our office. **IMPORTANT-** If the Hot Tub is drained or circumstances arise during your stay that would cause the Hot Tub to be drained, cleaned, or treated due to guests negligence, you will be charged to cover the costs.

If you encounter a problem that our Troubleshooting Guide does not alleviate, don't worry, we are here to help! Call our Service Department at **(757) 426-6214** before 3 pm, and we will schedule your request for the next day. Please know that emergencies take precedence and calls concerning air conditioning, plumbing, electrical, and refrigerators/freezers are 1st priority.

**\* Always check to make sure appliances (large and small) are plugged in.**

**\* Check Circuit Breakers if you have a power outage or an inoperable appliance (or AC).**



# Storms and Hurricanes

## Virginia Beach Emergency Numbers

Office of Emergency Management..... (757) 385-8466  
City Information..... (757) 385-3111  
Emergency: Police/Fire/Medical..... 911  
Evacuation Assistance..... 911

## Hurricanes - Watches and Warnings

A **Hurricane Watch** means that a hurricane may threaten within 36 hours. A **Hurricane Warning** means a hurricane is expected to strike within 24 hours. In either case, stay tuned to radio (790 AM), NOAA Weather Radio, local television stations, and Channel 24 (The Weather Channel) for advisories and safety information.

## Local Nearby Shelter

If you decide to go to a shelter during a hurricane or if a mandatory evacuation is issued, shelter openings will be announced on the local TV stations or stop by our office for shelter information. The closest shelters to Sandbridge are not always the first ones open but they are Corporate Landing Middle School at 1597 Corporate Landing Parkway, and Landstown High School at 2001 Concert Drive.

## Items You'll Need To Take to Shelter

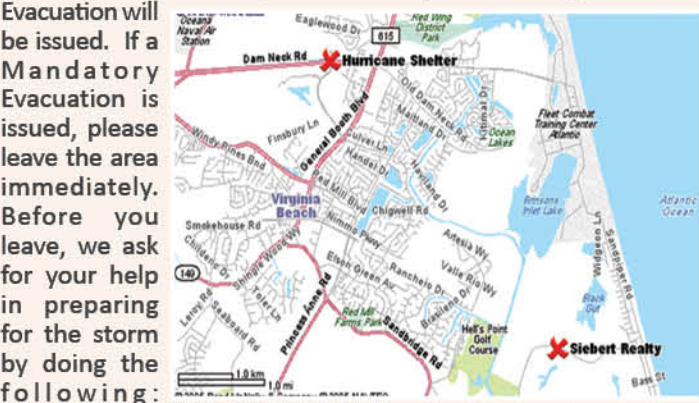
- Toiletry items (Toothbrush, toothpaste, soap, towels, etc.)  
Prescription medicines (Get re-fills before going to shelter)
- Lawn chairs, lounges, or cots for resting or sleeping.
  - Sleeping bags, blankets, pillows, etc.
  - One complete change of clothes.
  - A small supply (2 days) of non-perishable pre-cooked foods.
  - A small supply (4 gallons) of sterile drinking water.
  - Remember: Fill your gas tank before the hurricane hits.
  - Don't forget about your pets. Unfortunately, animals are not allowed in shelters, so be sure to make other arrangements.

## Property Boarding

Depending on the proximity and intensity of an approaching hurricane, many owners may decide to board exposed glass windows and doorways of their property. We apologize for any inconvenience this may cause you during your stay, but protecting not only property, but lives, are vital during a dangerous hurricane.

## Mandatory Hurricane Evacuation

Stay tuned to local television stations (Channels 3, 10, 13) for updates on the track of the hurricane. If local officials feel the hurricane will threaten lives in a particular area, a Mandatory Hurricane



Evacuation will be issued. If a Mandatory Evacuation is issued, please leave the area immediately. Before you leave, we ask for your help in preparing for the storm by doing the following:  
Bring in all deck furniture, BBQ Grills, and anything in the yard that could be a projectile in strong winds. Put the trash container in the outside shower or a storage area. Unplug major appliances such as Microwaves, TV, DVD, Stereos, etc. Set thermostats to OFF. Close windows and blinds. Make sure doors are locked tightly and that all screen doors are latched shut. Drop off keys at the Siebert Realty office on your way out of Sandbridge Beach so that we know you have left. **Drive safely.**

## Virginia Beach Office of Emergency Services Safety Rules:

- Keep radio or TV on for the latest advisories from the National Weather Service or the City of Va. Beach, Office of Emergency Services. Radio (850 or 1050 AM), (100.5 or 101.3 FM).
- If your house or condo is well built and in no danger from high tides, pounding surf or erosion, it may be the best place to weather the storm. Persons in mobile homes should always evacuate.
- Electrical power may be cut off for some time so have a battery powered radio, flashlight and/or other emergency lights in working condition and keep handy. Have spare batteries for each.
- Board up or put on storm shutters to protect windows. Large glass windows may be broken by wind pressure or flying debris if not protected by shutters or boards. Close all curtains or blinds.
- Store a supply of safe drinking water in sterilized jugs or bottles. Fill your bathtub with water.
- Secure (or bring inside) all objects that can be picked up by high winds such as garbage cans, toys, deck furniture, grills, picnic tables, benches, etc. These objects can be deadly missiles during a hurricane. Boats out of water can be partially filled with water to weigh them down.
- Store a supply of cooking utensils and extra food, especially foods which can be eaten without cooking or with little preparation.
- If you decide to evacuate, do so when roads are still passable and don't risk being stranded. Plan your evacuation route beforehand. Leave early if route is over roads that are likely to be flooded. Turn off electricity and gas. Be sure you are dry and not standing in water before touching anything electrical.
- Keep away from low-lying beaches or locations which may be swept by high tides or storm waves.

# Visitor Info

## Cable TV Stations

2 My Network TV	69 Jewelry Television
3 CBS	70 EVINE Live
4 WSKY	71 National Geographic
5 Univision	72 MoviePlex
7 CW	73 WizeBuys TV
8 CNN	74 Hallmark Channel
9 Lifetime	75 Hallmark Movies & Mysteries
10 NBC	76 GSN
11 Cox Channel	93 CSPAN3
12 ESPN	94 CSPAN2
13 ABC	95 CSPAN
14 FOX	97 POP
15 PBS	99 WGN America
16 FX	103 Investigation Discovery
17 Cartoon	106 Virginia Tidewater Consortium
18 USA Network	107 PBS World - WHRO
19 ABC Family	108 PBS Kids - WHRO
20 TBN	109 PBS Create - WHRO
22 MTV	110 Cox Hampton Roads Sports
23 MSNBC	111 Get TV
24 The Weather Channel	112 Grit TV
25 CNBC	113 Antenna TV - WGNT
26 HLN	114 The Justice Channel
27 HGTV	115 ME TV
28 A&E	116 Cox Hampton Roads Info
29 Nickelodeon	117 Bounce TV
30 TLC	118 THIS TV
31 Discovery	120 Gem Shopping Network
32 Comedy Central	121 Liquidation Channel
33 CMT	122 QVC Plus
34 NBC Sports Network	124 Explore Hampton Roads
35 Comcast SportsNet	126 UNC-KD
36 BET	127 UNC-EX
37 TV Land	131 Daystar Television Network
38 Disney	132 INSP
39 MASN	133 Eternal Word Television Network
40 Syfy	134 The Word Network
41 E! Entertainment	212 WE TV
42 TBS	219 Fox Sports 2
43 Animal Planet	260 FamilyNet
46 Government Access	1080 Velocity
47 Government/Educational	1081 Palladia
50 QVC	1082 Universal
53 HSN	
55 AMC	
56 Spike	
57 truTV	
59 History	
60 ESPN2	
61 Bravo	
62 Travel Channel	
63 Fox Sports 1	
64 FOX News Channel	
66 TNT	
67 VH1	
68 Food Network	

## Radio Stations

R & B.....	95.7
Public Radio.....	90.3
Classic Hits.....	106.9
60s,70s & 80s.....	92.9
Top 40.....	94.9
Rock.....	98.7
Christian.....	97.9
Country.....	97.3
Public Radio.....	89.5
News Radio.....	790 AM
	850 AM

## Places of Worship

Sandbridge Community Chapel.....	(757) 721-3105
United Methodist Church, 3041 Sandpiper Rd.	
St. Simon by the Sea Open Chapel.....	(757) 721-3581
Episcopal Services (across from Fire Station)	
Tabernacle United Methodist Church.....	(757) 426-2396
1265 Sandbridge Road	
St. John the Apostle Catholic Church.....	(757) 426-2180
1968 Sandbridge Road	
St. Michael Lutheran Church.....	(757) 427-5088
2208 Princess Anne Road	
Grace Covenant Presbyterian Church.....	(757) 427-6478
2228 Princess Anne Road	
Temple Emanuel Synagogue.....	(757) 428-2591
25th Street & Baltic Avenue	

## Important Phone Numbers

Non-Emergency, Fire, Police.....	(757) 385-5000
Sandbridge Fire Station.....	(757) 385-2817
Poison Information Center.....	(800) 222-1222
Shore Patrol.....	(757) 623-2291
Coast Guard.....	(757) 484-8192

## Medical

Va. Beach General Hospital.....	(757) 395-8000
Sentara Princess Anne.....	(757) 507-0010
Princess Anne Family Practice.....	(757) 301-9200
Patient First Medical Center.....	(757) 721-0512
Mental Health Hotline.....	(757) 622-1126

## Dental

Family Dentistry (Dr. Konikoff).....	(757) 427-5100
Wernick Family Dentistry.....	(757) 427-2212

## Pharmacy

Rite-Aid.....	(757) 430-4175
Walgreens.....	(757) 427-1655
CVS.....	(757) 430-2981

## Animals

Animal Control.....	(757) 385-4444
Injured/Stranded Marine Animals.....	(757) 385-7575
Pungo Vet.....	(757) 426-6174
General Booth Vet.....	(757) 430-2585
Beach Vet Emergency Center.....	(757) 468-4900

## General Information

Princess Anne Comm. Rec. Center.....	(757) 426-0022
Visitor's Information Center.....	(757) 437-4919
Chamber of Commerce.....	(757) 622-2312
Parks and Recreation.....	(757) 385-1100
Back Bay Wildlife Refuge.....	(757) 721-2412
Federal Express.....	(800) GOFEDX
UPS.....	(800) PICK-UPS

## ABC Liquor Stores (State Run, Open Daily)

Hours: 10 am-9 pm (M-Sat), 1 pm-6 pm (Sun)	
2181 Upton Drive, Suite 426.....	(757) 427-9650
1615 General Booth Blvd.....	(757) 426-5137

## Transportation

Airport Express Limo.....	(877) 455-7462
Norfolk International Airport.....	(757) 857-3351
Tidewater AAA.....	(757) 340-7271
Sand Shark Limo.....	(757) 217-5899
Sandbridge Taxi.....	(757) 779-9096

## Mailing Services

Princess Anne Courthouse Post Office... ..	(757) 427-2705
Pak Mail.....	(757) 430-0997
UPS Store.....	(757) 430-7881

## Nearby Businesses

Sandbridge Market & Cafe.....	(757) 426-6594
Sandbridge Island Restaurant.....	(757) 721-2899
Sugar Shack.....	(757) 585-2104
Simply Steamed.....	(757) 301-8553
The Sandpiper Gift Shop.....	(757) 721-4939
2 Sisters Hair Design.....	(757) 426-8324
Sterling Pelican Gifts/Jewelry.....	(757) 371-2623
Sea-Lectons Gift Shop.....	(757) 426-0625
Wilkins Tackle Shop.....	(757) 721-3363
Baja Restaurant.....	(757) 426-7748
Margie & Ray's Crab House.....	(757) 426-2397
Lago Mar Pizza.....	(757) 721-2500

## Services that come to you

Moneysworth Rental Equipment.....	(757) 468-3999
Lago Mar Pizza Delivery.....	(757) 721-2500
Primo Pizza Delivery.....	(757) 430-7777
Farm Fresh Grocery Delivery.....	(757) 721-3200
Chuck Burleson Photography.....	(757) 422-8756
R Gregory Photography.....	(757) 463-3353
Country Flowers.....	(757) 426-7858
A Helping Hand Babysitting.....	(757) 416-6886
Sandbridge Island Pizza.....	(757) 721-2899
Nimmo Bella Pizza.....	(757) 427-9990



To better serve your rental equipment needs, your property manager will provide us access to your rental unit on the day you check in and after you check out. Therefore, you do not have to be present for us to deliver your rental order, and you can leave your rental items in the unit on your check out day.

**(800) 662-2122 (757) 468-3999**

**Free Delivery & Free Pickup**

**Leave The Packing To Us!**

### Beach Equipment Value Packages

Package A	Package B	Package C
2 Beach Chairs 1 Beach Umbrella Value \$65.00 <b>\$49.00</b>	4 Beach Chairs 1 Beach Umbrella Value \$95.00 <b>\$65.00</b>	2 Beach Chairs 1 Beach Umbrella 2 Boogie Boards Value \$105.00 <b>\$79.00</b>
Package D	Package E	
8 Beach Chairs 3 Beach Umbrella Value \$225.00 <b>\$149.00</b>	1 Double Kayak 2 Adult Bikes 2 Beach Chairs 1 Beach Umbrella Value \$244.00 <b>\$195.00</b>	

Place your order online today or give us a call. Additional items are available exclusively online at [www.RentBeachEquipment.com](http://www.RentBeachEquipment.com)



### Rental Items and Weekly Rates

*All prices subject to change*

#### Sports & Beach Equipment

Single Person Ocean Kayak	\$69.00
Two Person Ocean Kayak	\$99.00
Kayak Cart	\$25.00
SUP (Stand Up Paddleboard)	\$150.00
Personal Flotation Device	\$15.00
Adult Bike	\$40.00
Adult Bike with Trail-a-Bike	\$75.00
Adult Bike Basket	\$7.00
Adult Bike Helmet	\$7.00
Adult Bike with Baby Seat	\$50.00
Child's Bike	\$30.00
Kiddie Cart	\$35.00
Beach Umbrella (8' Diameter, Canvas)	\$35.00
Beach Chair (High or Low)	\$15.00
Beach Utility Cart (Goes in sand)	\$45.00
XL Beach Access Wagon	\$65.00
Large Cooler	\$15.00
Surfboard	\$60.00
Boogie (Body) Board	\$20.00
Corn Hole Game	\$50.00

#### Miscellaneous Equipment

Gas Grill (Includes gas)	\$60.00
22" Weber Charcoal Grill	\$40.00
Oscillating Fan	\$15.00
Rollaway Bed	\$45.00

*(Grilling not allowed on decks or at multi-unit buildings)*

#### Baby Items

Large Crib	\$50.00
Crib Sheets	\$7.00
Pack n' Play	\$35.00
High Chair	\$30.00
Baby Gate	\$20.00
Baby Jogger (Goes in sand)	\$40.00
Twin Jogger (Goes in sand)	\$60.00
Bed Rail	\$20.00
Booster Seat	\$15.00
Baby Package (Crib, highchair, baby gate)	\$80.00

#### Towel Packages

Package 6 (6 Bath Sets & 6 Beach)	\$59.00
Package 8 (8 Bath Sets & 8 Beach)	\$74.00
Package 10 (10 Bath Sets & 10 Beach)	\$85.00

1/2 price 2nd Week for all linens and towels.

*These items will not be replenished during your stay.*

Express Delivery (Before 1 pm Guaranteed)	\$25.00
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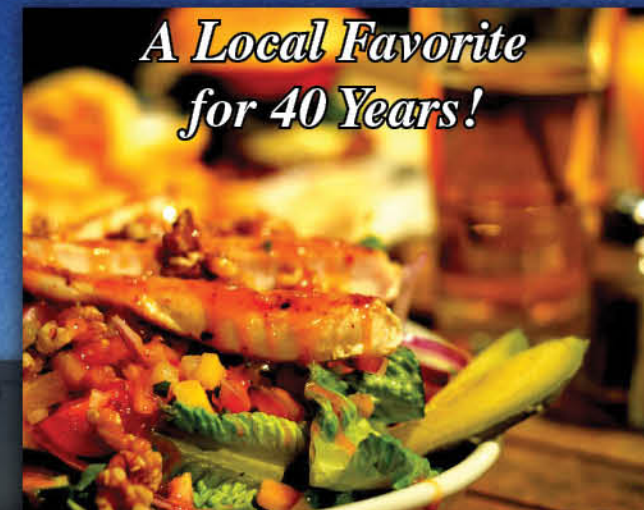


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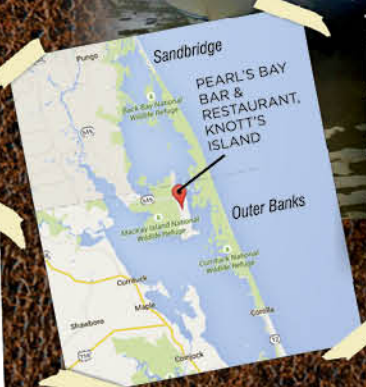
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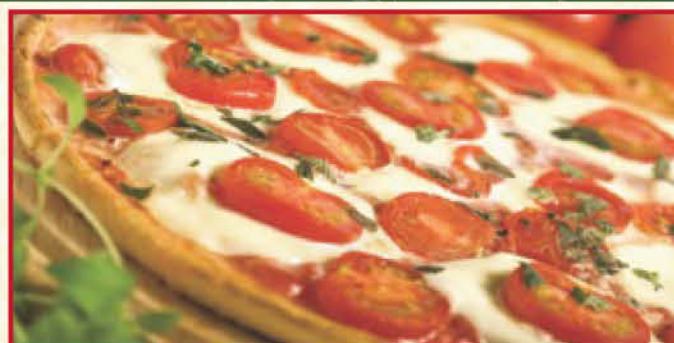
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Welcome

*Check Out Our Website*

Make reservations, check our Chalkboard and Nightly Specials and learn more about Rockafeller's by visiting Rockafellers.com.

*We serve only the finest  
seafood available.*



Sit back, relax and enjoy Rockafeller's legendary cuisine and beach cottage lifestyle on Rudee Inlet.

*Serving Lunch  
& Dinner Daily*



Rockafellers.com

Reserve your  
table with  
OpenTable

308 Mediterranean Ave. • Rudee Inlet • 757-422-5654

## SUNDAY BRUNCH



10:00am – 3:00pm  
Prices start at just \$6.99  
Bloody Mary & Mimosa specials

## MONDAY NIGHT PRIME RIB \$15.99

with garlic mashed potatoes  
& fresh vegetables

## THURSDAY NIGHT MAINE LOBSTER

Two 1-lb. Lobsters  
\$26.99  
with seasonal sides

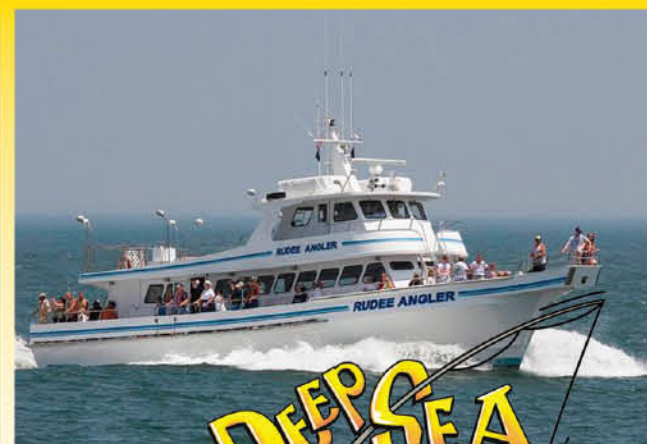
## DAILY HAPPY HOUR

3pm-6pm  
Weekly Food Specials  
Beer, Wine & Well Drink Specials  
Available at the Bar Only

## EARLY BIRD SPECIALS

Daily 3:00pm – 5:30pm  
FREE Salad & Dessert Included  
Nothing Over \$14.99

Prices subject to change



Rudee **DEEP SEA**  
Fishing

## DEEP SEA FISHING

Virginia's Finest and Largest Head Boats

Fish Year-Round on Our Roomy,  
Comfortable, Air-Conditioned Boats  
**Memorial Day thru Labor Day**

2 Half Day Trips 8:00 am-12:00 noon  
& 1:30 pm to 5:30 pm

**Wreck Fishing....Spring, Fall & Winter**  
Sea Bass • Tautog • Blues

**Everything's Included! Trip includes:**  
tackle, bait, fish bags and fishing license.

**Night Fishing....Mid June-Mid August**  
Wed., Thurs. & Sat. 6:00 pm-9:30 pm

MAJOR CREDIT  
CARDS ACCEPTED  
**Rudee TOURS**

THE ONLY WAY TO SEE THE SEA.

200 WINSTON SALEM AVE. • VIRGINIA BEACH, VA. 23451

**CALL TODAY 757-425-3400 • WWW.RUDEETOURS.COM**

Prices and schedules subject to change.

**FIVE TIMES  
THE THRILLS!**



Rudee **ROCKET**

**JUST ADD WATER AND  
2,000 HORSEPOWER!**

Get ready for the fastest thrill ride at the Virginia Beach oceanfront. Board the 70-foot Rudee Rocket and experience the beautiful open waters of the Chesapeake Bay and Atlantic Ocean at top speed.

**Try one of our other exciting Rudee Tours:**  
Rudee Flipper Dolphin Cruises

Call  
About Our  
EARLY BIRD  
SPECIAL



Rudee **FLIPPER**

Rudee **Sunset  
Cruises**

**Watch Dolphin Play  
or Join Us for a  
Beautiful Sunset Cruise**

**Our Air Conditioned Cruise Boat  
has Two Levels, Snack Bar, Full  
Bar & Restrooms Onboard.**

**ALL TOURS DEPARTING DAILY. CALL FOR SCHEDULES.**

**FREE On-Site  
Parking**

**LOCATED AT THE VIRGINIA  
BEACH FISHING CENTER  
AT THE CORNER OF 5TH ST.  
AND PACIFIC AVE.**



# Own your own piece of *Paradise at Sandbridge*



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enjoying family reunions  
and vacations at the beach  
property you purchase this year.*

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help with the entire home  
buying experience!*

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